	Page 1		
1	SUPERIOR COURT OF THE STATE OF WASHINGTON		
2	IN AND FOR THE COUNTY OF KING		
3			
4	HASSAN FARAH, an individual,)		
5	et al.,		
6	Plaintiffs,)		
7	vs.) No. 11-2-41759-0 KNT		
8	HERTZ TRANSPORTING, INC., a)		
9	Delaware corporation, et al.,)		
10	Defendants.)		
11			
12	TRANSCRIPTION OF RECORDED PROCEEDINGS		
13	TAKEN BEFORE		
14	THE HONORABLE MARY E. ROBERTS		
15			
16	9:22 a.m.		
17	December 10, 2014		
18	Maleng Regional Justice Center, Courtroom 3J		
19	401 Fourth Avenue North		
20	Kent, Washington		
21			
22			
23	TRANSCRIBED FROM FTR RECORDING BY:		
24	Pat Lessard		
25	Washington CCR No. 2104		

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25	1	Ms. Jennifer Marshall, Clerk

Page 64 AFTERNOON SESSION 1 2 December 10, 2014 3 1:30 p.m. 4 THE BAILIFF: Please rise for the jury. THE COURT: Good afternoon. 5 6 Please be seated. 7 Ladies and Gentlemen of the jury, if you 8 will please give your attention to Mr. Sheridan. PLAINTIFF'S CLOSING ARGUMENT 9 10 MR. SHERIDAN: Good afternoon. Thank you very much for doing the job that 11 you've done. Everybody was clearly alert, and that's 12 13 really all we can ask. 14 This is the only opportunity that regular 15 people have a chance of opposing great power and 16 wealth, and these plaintiffs here stood up against 17 discrimination and they asked for accountability. They came to America to escape war. They 18 19 came to America with some limited education, limited language abilities, and they looked for a new home and 20 found one. 2.1 And those persons, they're vulnerable. 22 They can exist quite well in an organization that is 23 24 sensitive and an organization that appreciates what 25 they have to give.

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And here, for a decade, the Hertz plaintiffs existed in that very environment, where they did their job. They didn't make much money, they didn't have any benefits, but my goodness, they had a place that embraced them and allowed them to pray and wear the clothes that is their custom. Until 2010, when a mid-level manager named Matt Hoehne came in and changed the workplace.

Hertz treated the plaintiffs as though they were one person. It's like saying "Those blacks" or "Those Jews." Hertz treated a group of people not as individuals but as one mind.

And as you've all seen, the Hertz plaintiffs are individuals. Individual goals, individual lives. They are not, for the most part, related and they're no different than anyone else going to Boeing or going to a church. You may walk in together but you have your own lives.

This is about national origin and religious discrimination.

They did stand up and the Hertz plaintiffs opposed discrimination. And the thing I couldn't tell you through the whole trial is the union stuff doesn't matter. We're not here to ask you to decide whether there was a breach of the CBA. Who cares?

We're here because of discrimination, and now you've been instructed and now you know what the discrimination is. They were bullied, they were suspended and they were terminated.

Again, you have to address people as individuals that's all we expect. If I do something wrong, I'm liable, but don't blame everybody that looks like me. And that's what this case is about.

It doesn't matter if eight other Somalis returned to the workplace. It doesn't matter. It doesn't matter -- think about -- remember Rosa Parks? She refused to give up her seat on a bus. Other people did. Other persons of color gave up their seats. It didn't diminish them any more. It doesn't mean that she wasn't a victim.

It means that not everybody had the courage to stand up against discrimination and this group did.

So this whole business about "You could come back to work and grieve," that's not what the law requires. This is not about were they following the union contract. This is about were the defendants discriminating against these plaintiffs? Were they treating them improperly and whether or not the defendants are going to be held liable.

So this whole business about fairness that

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Page 67 you heard about the workplace, that too doesn't 1 2 matter. This is not about union equity, this is about 3 fairness at work. Whatever worked for ten years, that's the key to this case. 4 5 They were hired as who they are. And they 6 went for ten years doing the same exact job that they 7 did every single day and nobody cared. So whatever 8 the workplace was for ten years, that's the workplace 9 that they walked off into on September 30th. 10 So you've heard the instructions now, and I'm going to go through the facts and show you how the 11 12 plaintiffs have proven their cases individually. 13 And this is important. It's really not what 14 the defendants did. This case isn't about whether 15 they could make the -- whether Hertz could make a 16 group of people clock out for prayer. That doesn't 17 matter. 18 What matters is how they treated the 19 plaintiffs and the road they put them on towards 20 suspension and termination. 21 However long they took their prayer, however long they did ablution, however long it took them to 22 walk to the prayer area, it was the same thing for ten 23 24 years. None of that matters. 25 So all we're looking for, what you are here

to glean is the intent of the defendants. If their intention was discriminatory as defined by the jury instructions, then you should find for each plaintiff.

They spent the time talking about whether some -- whether a given plaintiff knew before they said "I'm not clocking out" or before they were sent home. That, again, doesn't matter.

This isn't about a union contract. It's not about did they violate the CBA. What matters is why in the world did Hertz put these people in that position? That's what matters.

So we're not looking at what's in the plaintiffs' minds on September 30th, October 1st, 3rd and 4th, we're looking at what's in Hertz's minds.

Because if national origin or religion played -- was a substantial factor in the decision, you must find for the plaintiffs.

The only thing that's important about the contract, and you guys were here for several days before this came out, is that the contract doesn't say the word "prayer."

The only thing the contract talks about is Friday prayer. Everybody gets to go, the men get to go to Friday prayer. That's in the contract. The CBA says nothing about prayer.

All that stuff about the union negotiating and fighting, that's all behind the scenes. These folks aren't managers. These folks are the people who are making just above minimum wage just going to work.

This -- none of that affected them. What affected them was whether they could go to work and do what they've done for a decade.

So there's three defendants in this case.

The first, of course, is Hertz and they are liable for the acts of their agents under the law against discrimination. Matt Hoehne and Todd Harris, they're liable for aiding and abetting, and that jury instruction we'll go over sometime today.

And under the law, Matt and Todd are also the agents of Hertz. So their acts and their omissions and those of the other managers and mid-level managers, they're all -- they're all what makes Hertz liable. And at this point, of course, we're only talking about liability.

And the standard, of course, is preponderance of the evidence. So this isn't like a criminal case where a defendant has a liberty interest and we go into the case where the defendant is presumed to be innocent and in order to find that defendant guilty the scales of justice would have to

tip all the way beyond a reasonable doubt.

This is a civil case where the only thing at issue, ultimately, is money.

So you come into it with both sides being exactly equal, which doesn't happen much in life when an individual is against a corporation, but here it does.

They walked in like this, equal. And in order to win, all the plaintiffs have to do is convince you that it is more likely than not that national origin or religion was a substantial factor in the decision to terminate or suspend the plaintiffs.

This much, that much, and the plaintiffs win. That's all you have to conclude, something over 50 percent.

The other thing that's important that I couldn't tell you about is direct and circumstantial evidence. So this is not -- we don't live in a world where people use the N word at work, because they know better. We don't live in a world where people reveal what they're really thinking.

We have to develop our facts through circumstantial evidence. And what jury instruction number four tells you is that circumstantial evidence,

it's based on common sense and experience.

So you may reasonably infer something that is at issue in the case. An example is you live in Arizona. You have a sprinkler system but it never rains. You get up in the morning and your grass and your driveway are wet, well, that's circumstantial evidence that -- not that it rained but that your sprinkler went on, right? The same thing here.

Use your common sense. Think about what is a good business purpose for doing something. Think about what would a good manager do with these valuable assets? How would they treat them if they were sincere about changing the work environment, instituting a clock-out plan.

All of that's fine. It's how they went about it that was discriminatory. That's why we're here.

So this is an easy to prove case because when you look at the jury instructions, they're simple. There's only two elements. One is uncontested.

The first is that the plaintiff and this is -- you have to do this 25 times -- the plaintiff was suspended or terminated, uncontested, we know that, and that the plaintiff's religion or national

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Page 72 origin was a substantial factor in the decision to 1 2 suspend or terminate. 3 It could be either. Either one, they win. 4 So that is easy to prove in this fact 5 pattern because the facts never quit. What was this 6 about, religious prayer. 7 We start out with pretty much having this 8 very close to winning, but we'll give you the evidence 9 that supports it. What is a substantial factor? It's defined 10 for you. I admit it's not defined perfectly, but this 11 is all you're going to get. Substantial factor means 12 a significant motivating factor in bringing about a 13 decision. 14 15 And this is key. It doesn't mean the only 16 factor or the main factor in challenging an active 17 decision. 18 Hertz could have had ten reasons for 19 suspending the plaintiffs. If one of them was religion or national origin, the plaintiffs win. 20 There can be a hundred substantial factors. 21 It's not one factor. It's not because of. It's in 22 23 the mix. Was national origin in the mix? Was 24 religion in the mix when they did what they did? 25 Then, guess what, plaintiffs win.

So here's what Mr. Hoehne said when he was
asked -- this is key. Remember this. We brought this
out earlier in the case that in the world that the
defendants are operating in there's ten years where
there's an evolution of even clocking out or clocking
in for break. Sometime around 2007, they start
clocking in and clocking out.

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Matt Hoehne, Todd Harris and management have called it abuse when somebody does something without clocking out.

Except I don't think "abuse" is the right word. They've said "tolerated."

But remember what Mr. Babou said on cross, when I called him to the stand? He admitted it was okay to smoke before September 30th.

All the testimony is in fact that people smoked. All the testimony is that people drank coffee. People, of course, people went to the bathroom before and after, and I'll get to that in a minute.

But Mr. Hoehne said at the outset that he was aware we had abuse. I mean we had some staff that would take breaks that they wouldn't clock out for, and it wasn't just Somali Muslim shuttlers, we had people smoking and not clocking out.

The defendants have tried to minimize that number and confuse you by saying "Oh, it's only the shuttlers that apply" but the testimony from both Hoehne and Harris was that this rule applied to everybody. And remember, the rule applied to everybody, they claim, from the 30th.

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I submit to you there was no rule that even existed before September 30th. It was okay to pray, it was okay to drink coffee. Nobody really cared, because, guess what, the job got done.

Nobody told you that they came out to SeaTac because it was falling apart at the seams because the work wasn't getting done. It's a successful, huge operation.

For ten years it has been because the Somali Muslims -- that's 50 percent of the workforce -- was doing a fine job.

Well, this is really not an issue but you heard the judge read to you that Somalis are the dominant ethnic group in Somalia, they make up 85 percent of the population. They share a uniform language, religion and culture. So this is about national origin.

So Hertz also knew from the beginning who they were hiring. This isn't a mystery. It's not

like somebody sneaks in and pretends that they can speak English and once they get there like, surprise.

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Hertz knew exactly who they were hiring.

They were hiring people who did not -- who spoke

little or no English. They were hiring people would

needed to pray several times a day. They were hiring

people who wore special clothing consistent with their

religion, and it was fine. That was a great

relationship.

They gave them, in return -- think about being Hertz, what a deal. "I can pay these folks just above minimum wage, I don't have to give them any benefits, I don't have to do anything much more than give them a place to pray and they'll stay here forever." Loyal workforce, good deal.

Hertz wanted our plaintiffs to be there.

And then -- of course, from the Hertz position, it was fine, too. It's okay. I don't necessarily have a lot of education, I hardly speak the language. You'll give me a place to pray, you'll let me dress how I want, I want to work for Hertz. I'm a loyal employee. I show up every day, and they did.

There's no testimony about being discipline problems except this general malaise of "they," "they

Page 76 were late, " "they took too long." "They this, " "they 1 2 that." 3 If we take away the "they" and put in "blacks" or "Jews" or "Hispanics," it sounds as racist 4 as can be. It's offensive. But that was the 5 testimony through this trial and that is strong 6 evidence of discrimination. 7 8 So as I said, the issue is how Hertz went 9 about the plan to change the workplace. And they -remember, they kept saying "We're targeting break 10 abuse." They were targeting prayer, all throughout. 11 12 So this is Exhibit 2. You've seen it a bunch of times. It's the notice that the defense said 13 14 went up, was posted in English on September 27th. 15 So this is what they say. This is item number four. "All meal periods must be punched 16 17 including all religious observation. Failure to punch for rest periods will result in progressive discipline 18 19 up to and including termination." So rest periods aren't defined. 20 21 For ten years rest periods meant clocking out for your break. Your break. Rest periods never 22 23 meant prayer because it's always been in addition, 24 always. So if you come up with an English language

notice that doesn't say -- that says rest periods and

Page 77 then says "Including prayer," that's a shocker. 1 2 That's never happened before in the entire time. 3 And it's in English and it's done at the last minute. There's no prior policy. 4 And look at this notice itself. This is 5 what the defendants claim. It was a policy that 6 7 applied to everything. It applied to coffee breaks, 8 it applied to smoke breaks, and it applied to prayer. 9 But they only wrote the word in "prayer." 10 It's not a neutral policy. It's a policy that targeted prayer. That is direct evidence of 11 12 discrimination. If you are a company you are smart enough 13 14 not to say "All the blacks have to stay on this side 15 of the room, "you say "We're going to shift, divide 16 the group into two groups," and we'll let that happen. 17 But you don't mention "prayer" if your goal is to be equal and apply it to everyone. 18 19 Matt Hoehne told us early in the case that he knew -- you know, as I said, we contest there was 20 21 any abuse, but to the extent they say that there was abuse, Matt Hoehne knew early on that there was other 22 abuse and it's not listed here. 23

This is discriminatory. It is direct

evidence of discrimination.

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So this is what's so frustrating about this
case. If I do something wrong, I expect to be
punished. I expect to be disciplined. I don't expect
to be disciplined because I dress a certain way or
pray a certain way.

This policy was applied to those Somalis, not to an individual. If I'm late for work, by golly, I should be punished. I should be disciplined. But that's not how this policy was applied. You kept saying these anecdotal statements about, "Oh, yeah, you know, those Somalis, they would take 40 minutes for prayer."

Well, you know what, if you were taking 40 minutes for prayer, you should be written up, right? That person who was taking 40 minutes for prayer should be written up.

If you write up all of us, discrimination. Then my national origin and my religion is a substantial factor in your decision, you are liable for discrimination.

The timing is outrageous. If you were going to make a decision with such a vulnerable workforce, you have to be sensitive. You have to be human about it. You have to give lots of notice. You have to translate the policy. You have to use discipline

1 gently.

Let's say this was done right. What was the right way to do this? The right way to do it was you make a notice, you translate it, you have meetings with Mr. Babou present, and you let it go through the workforce. And you say, "Guys, in a month, we're implementing a new policy."

And there will be chatter and there will be discussions, and you have meetings where you talk in both languages. You have somebody translating.

And then, if people resist you, you use progressive discipline, because you value the workforce. You simply want to have people do what you want.

So if Joe shows up and says "I'm not going to follow it," you will say, "Joe, then we're going to have to give you a verbal warning. If you do it again, we're going to have to suspend you. If you do it again, we'll have to terminate you."

Fine. There's no discrimination there. You are treating me with respect and you are giving me the chance to comply with the policy.

If you do it on a Friday when Mr. Babou is not there and you implement it in English only on a poster, a little poster on the wall, that's

discrimination.

You are being insensitive, you are being outrageous. You're being a bad manager, if nothing else. But if you're doing it to a group of people who are in a protected class you are committing discrimination.

So if you're treating anybody with respect, you don't do what Hertz did.

So Louie Franzese, he comes here and he attends a hand-picked skip level meeting where one white guy basically complains, and according to the defendant that gets this whole thing going.

Well, you know what? It was probably going on since Matt Hoehne got there in 2010. We don't really know and we'll never know if this really was a thing that started the timeline rolling. But he doesn't see facts. He basically reacts as though it's true.

Which isn't this the problem that we have with racism? Isn't racism about looking at somebody and making decisions before you start that this must be the case?

Because you don't -- if you hear an outrageous statement like somebody is taking an hour for lunch, if you're a manager, if it's a white person

Page 81 with a college education you would say "Well, that 1 doesn't sound right. Let's go ahead and let's 2 3 investigate that. Let's interview that fellow and find out why that is." 4 But here the benefit of the doubt goes 5 6 against the Somali Muslim personnel. 7 Zaidun Abdallah, he's the one who wrote the 8 letter saying that everyone is being suspended. 9 didn't know that the practice went on for a decade. 10 My goodness, how is that possible? Upper level management doesn't know that a 11 12 practice that is being brought to his attention for 13 immediate action has been going on for ten years. Why 14 is it the mid-level managers didn't tell him? 15 The mid-level managers are the ones behind 16 this and they are the ones who are on the hook for 17 their discriminatory activity. So he wants to just make everybody clock 18 19 out, but, of course, no reference to the collective 20 bargaining agreement or to the last ten years. doesn't offer -- didn't offer to investigate, only 21 discipline. 22 That's another thing is when you look at 23 24 that -- you guys are going to get a chance to look at 25 each union level back to them, his letter and the

termination letter. His letter isn't offering them
any good deal. He's offering -- his letter is saying
to them, when they're suspended, "Come back and
grieve."

He's not going to give them their money back. He's not going to go back to the status quo so this can all be discussed and worked out, even though they've given an unconditional offer of return. He doesn't want that. He then fires them, and we'll get to this soon.

You guys kept hearing me talk about why three times, why three times? Now I can tell you. All right.

But let me first tell you about David

Friedman. When he gets up there, he's the labor guy,
right? This is what he thinks -- he's talking about.

He says consistent with these representations, this is
him communicating to the union.

The only thing that management requested of the suspended employees on September 30th and October 5th, I guess it's October 1st, was that they punch the clock before taking paid mini-breaks.

He doesn't know that paid mini-breaks aren't part of the discussion at all. As a matter of fact, he doesn't know this.

Page 83 1 You can't really see it. I thought maybe I 2 could blow it up bigger, but I was a little lame on 3 that. 4 This is Exhibit 38. And this exhibit is Mike Dixon writing on September 30th -- this is the 5 6 date everybody is sent home and he's writing to Todd 7 Harris and others. And this is what he's saying. 8 This is halfway down. 9 The following employees stated they told 10 Richard they were using their mini-breaks: Hassan Farah, Mohamed Ismail, Mohamed Essa and Sop El. 11 12 Speaking with Richard, he told them the operation required that they couldn't use their 13 14 mini-breaks at the time. 15 So Friedman, the labor negotiator, thinks 16 he's talking about mini-breaks. Mid-level management 17 isn't informing him about the truth, either. 18 So again, this is an outrage. Before 9/30 no manager mentions prayer. 19 Exhibit 1735 is an April 2009 memo saying 20 that taking unauthorized breaks without clocking out 21 would subject you to discipline. 22 23 Well, that's fine, right? 24 No, in 2009 everybody is praying without 25 clocking out. This does not mention prayer and it

Page 84 1 does not apply to them. 2 But guess what? Hertz translates it into 3 Somali and prayer is not on the table. 4 This is a copy. It's Exhibit 1735. 5 where you're seated, you can't really see. This is 6 the English. This is the Somali. 7 They knew how to do it. They could do it. 8 If that's all they had to do in this situation, 9 there'd be no claim. We wouldn't be here. Everybody 10 would still be employed. The right answer, if there's abuse, 11 12 discipline any individual. Treat the plaintiffs as 13 individuals. If any individual does something wrong, 14 go get them. 15 Instead, Hertz went after everybody. They 16 sought the harshest punishment and suspension rather than counseling or education, and they used words 17 18 throughout this testimony like "they" as though this is a group of one mass instead of a group of 19 individuals. 20 When Hoehne arrives in 2010, he doesn't call 2.1 the plaintiffs by their names. He would talk in harsh 22 tones. He told Ahmed Hirsi that he looked like a 23 24 terrorist. He entered the women's prayer room for no

reason. He banged on the bathroom door and he and

others stood outside the prayer area laughing and talking.

Now, you've heard 25 people tell a little bit different stories about what happened. You know what? That's because they weren't coached. They are telling the story as they see it.

If you ask three people to discuss anything, those three people are going to see things just a little different, remember things a little different.

You heard the truth from 25 plaintiffs who believed in their truth. They told you what happened to them. And it's all wrong, the setup. So this is something to think about.

And now I want to explain to you about the three-time rule and its significance. The plan -- remember you heard Wilson talk about -- we never saw the document, but he admitted that he communicated in March, 2011, with Hoehne and with Harris about insubordination. He said, "I see three scenarios here if we do it right, if we do the Tool Box right." One would be insubordination.

That's what's going on here, and the documents and the testimony support it.

Exhibit 237 is that back in 2010 Su'di Hashi

gets a letter for insubordination, and for some

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Page 86 mysterious reason the union -- Hertz just pulls it and 1 2 takes it away. 3 But this is what it says "On Monday, September 30, 2010, you were given a direct order 4 5 three times by Matt Hoehne and then you didn't do it," 6 so blah, blah, blah. 7 But here Hertz says three times but does not 8 terminate. It appears the rule is to say three times 9 for insubordination. But you know what, every 10 defendant denied that. Every defendant said, "No, you don't have to say it three times, " and you know what, 11 I agree with it. You don't have to say it three times 12 to find somebody is insubordinate, you just have to do 13 14 it if you want to terminate them. 15 This is what the Tool Box said. This is 16 Exhibit 1744. "I understand that I must follow the 17 instruction of the dispatchers and managers, and failure to do so will put me at risk of discipline for 18 insubordination." 19 That's fine, right? This is what matters. 20 21 "If I am asked by a manager three times to do something and warned that my job is at risk and I 22 still do not comply, it's grounds for termination." 23 24 The setup here, the plan was to set up these 25 people who do not speak English well for

Page 87 insubordination, but I think not everyone was in the 1 2 loop. 3 So to terminate for insubordination you have to be asked three times to do something. You have to 4 be warned and not comply, and then you can fire 5 6 people. 7 So the plan is to do just that. Each 8 termination letter -- so remember, you're going to have your package -- we set up your package so you 9 10 have a picture of each plaintiff followed by the various correspondence that relates to that plaintiff. 11 12 You're going to be able to look at the picture, you will I hope remember which plaintiff is 13 14 which, and then look at the letter where it's the 15 termination letter -- it's not the warning and you can come back to work letter. The termination letter says 16 17 that you're being terminated for insubordination, right? 18 19 So if you're terminated for insubordination, 20 we know that you had to say that three times. 21 And here's another example of the setup. This is Exhibit 1758. This is Anthony Luchini's, so 22 Tony Luchini writing to Wilson, Matt Hoehne, Harris 23 24 and all those other guys, you actually heard some of 25 this during testimony, it's on September 30th, this is

Page 88 what he's writing. He's writing Becky and Anna for 1 2 Saturday's and Sunday's prayers at 6:00 Richard Best has been told to instruct shuttlers three times to 3 4 punch out before going to prayer. That's the code. That's it. If I get you 5 6 three times, I can fire you. 7 Why in the world are they trying to punish 8 the Hertz plaintiffs more so than anybody else? 9 Nobody else is treated this way. 10 This is discriminatory. This is a setup. So here's -- this is basically a blocking 11 12 copy of one of the 25 termination letters. This one 13 happens to be Exhibit 244. And so this is the letter "On Friday 14 15 September 30th you were suspended pending further 16 investigation." 17 But suspended for what, right? "Suspended 18 for what? 19 Were they suspended for not putting their ticket in fast enough? Were they suspended for 20 21 praying? What were they suspended for? Well, it says "We concluded our 22 23 investigation and found that your actions are in violation of the Western rules," et cetera, 24 specifically insubordination. 25

Page 89 Then it says due to the severity effective 1 2 immediately your employment is terminated. 3 That's it. The Tool Box says you have to say it three times if you want to terminate. 4 5 So if this is just and right, then somebody 6 said to each plaintiff three times, "You need to clock 7 out for prayer and if you don't, I'm warning you, you could be terminated." 8 9 That had to happen. But it didn't happen 10 There's not one piece of evidence that that once. 11 happened. 12 So this termination is just an abomination. But let's look at elsewhere. How do we know 13 14 the plan was really what they were doing. 15 Well, before the litigation started and 16 anybody was circling their wagons, they have vendors 17 that go to unemployment to fight your unemployment. So they're fighting the unemployment. 18 19 And the vendor, who when you see the letter it's Exhibit 154 and 219, it's actually a letter at 20 21 the bottom of the letter they say "We are authorized on behalf of the company to speak for them." 22 So they are a speaking agent. They are able 23 24 to talk to the company. This is what they write in

each letter "The claimant," and this is Ileys Omar,

- "was asked three times to punch out that final day

 when she went to take" -- it's her breaks, but they're

 wrong -- "and refused each time."
- That is the crucial language. They're trying to get them for insubordination.

What in the world are they doing? This, if
you look at the other persons who smoked, also persons
of color, all of those persons were given counseling.
In a nondiscriminatory environment, that's what you
do. You teach people that there's a new policy and
you help them fit in with the policy.

That wasn't done here. This was a setup for termination, and that is discrimination.

So it shows the discriminatory intent of the employer. No manager produced evidence that anyone was told three times. This isn't -- this isn't about like -- you can't be a manager and say in a room, you know, like "There's no place like home," click your heels and you have a happy ending.

They had to communicate effectively with a group of people who speak little or no English. If they wanted to terminate them for insubordination, they had to say it.

Seriously, what would a reasonable company do? If that's really the game plan, what you do is

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- 1 you have an interpreter present, and you say, "Look,
- we're done trying to work with you folks. Mr. X, you
- 3 need to punch out for prayer, "Translation,
- 4 translation.

plan."

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"A month ago we put up a policy, we translated it, and now we're implementing the policy. You've had plenty of notice. You've been able to talk to everybody. The union's in agreement. That's the

10 But that didn't happen. Almost no notice, no notice in Somali. And remember that whole business 11 12 about some -- you picture this, at a workplace, when I -- imagine, take it away from this being a prayer 13 14 area for a minute. Make it a bathroom and you've 15 really got to go. And a manager is standing there going like this, "You've got to clock out before you 16 17 enter the bathroom."

Well, you know what, I've never had to do that before, and I'm going to go to the bathroom. I walk past them as they did -- now add to that the fact that you don't speak the language, and all you see are lips moving. You don't know anything. You go and you do what you do.

It is discriminatory. It is so disrespectful to treat people as vulnerable as this

Page 92 group of this people in that way and that's what 1 2 happens. 3 So the message needs to be heard and understood. It has to be said three times. It should 4 have been in Somali and there should have been some 5 lead time for all of this to work. 6 7 So what did the witnesses say. Well, 8 remember this. So I kept cross-examining the 9 witnesses on, "So that three-time rule, that really 10 matters, doesn't it?" And they kept saying, "No, no, it doesn't 11 12 matter for insubordination." 13 But they all knew that it mattered for 14 insubordination leading to termination, and nobody 15 wanted to point that out. Because clearly all the 16 documents show that the plan was to make this a 17 termination. 18 And remember Exhibit 38, Harris is writing 19 to the group about -- this is about October 1st, I think, and about noon -- and he says "We're in good 20 21 shape if we asked the employees to punch out and they were insubordinate." 22 23 So that's the plan and that is a 24 discriminatory plan. He can't give an order while the 25 plaintiffs are walking to prayer and call that a good

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1 plan.

So after September 30th, what happens? So what did we hear was going on? Picture this. Picture a workplace where what they wanted was what they said. We want to know how much time everybody is clocking out. So we want you to clock out every time you smoke a cigarette. We want you to clock out every time you pray, every time -- I mean they could have said every time you go to the bathroom, whatever it is.

We would expect to see time cards this long, because people clock out for three minutes for a smoke, two minutes for this, five minutes for that. But you will not see one time card in the record that changes after September 30th. Everybody, everybody continues to punch out just as they did before September 30th.

That is evidence of a policy that was applied only to the Hertz plaintiffs. If it had been applied universally, we would see that Huka's time punch sheets, Black's and Chung's, all of them would show multiple punch-outs after September 30th, and they don't.

So the policy seems to have only existed for three days starting September 30th and then the policy disappears. So discriminatory intent.

Page 94 1 Here's another one. So this is Harris writing his Derek Jeter email. He's coming up with a 2 3 form for everybody to talk about what they want -what the statement ought to say so they can defend 4 5 against anything that happens. 6 Remember what Minerva Mozo-Dominguez said? 7 She said that Richard Bipps told her that Exhibit 2, that's the notice, it only applied to prayer. 8 9 So that's what the workforce is really 10 knowing. They're targeting the Hertz plaintiffs. They're targeting Somali Muslims. That is 11 discrimination. 12 Remember before -- you heard some lay 13 14 witnesses say "Oh, yeah, we all had to work. It was

Well, Richard Best testified that during prayer, the other -- he didn't have the other people do anything, because he thought it was unfair.

so much strain on everybody."

Well, his motives may not have been egalitarian, but I will say that that's what he said. And as our two plaintiffs who took the stand in rebuttal said that that was the case. When people prayed, everybody else did their thing. That's fine.

Louie Franzese said that the company was doing just fine. It's a big, successful operation.

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1 It's been doing just fine for a decade.

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If things were bad because of the Hertz plaintiffs bottling up the process, he would have been out here for a whole specific purpose, right? To have Harris's head or Hoehne's head. He wasn't here for that.

Everything was working fine for a decade.

So Babou admitted to smoking. It was permitted before 9/30. Black said that he was permitted -- he said that even though smoking was permitted, you didn't do it in front of a manager to show respect, but then he also admitted that he smoked with other managers, I guess Mr. Babou.

The Harris investigation of this, remember, everybody sent home for investigation. If one were employed at a company as large as Hertz, one would expect an investigation to be conducted by an impartial third party, either internal or external. One would not expect Harris to be the guy who does the investigation.

One would also expect to see some kind of report. Fact finding, probably interviewing all sides.

It didn't happen here. Harris doesn't have a report to show us. There's nothing out there

because Harris didn't want an investigation that was objective. He didn't want to solve a problem, he wanted to terminate a group of people.

So what about bathroom breaks? When you think about it, if you tell me I can't smoke, I can get through the day. If you tell me I can't have a cup of coffee, I can get through the day. If you tell me I can't take a bathroom break, I can't get through the day. I've got to take my bathroom break.

Well, that's how it is with prayer. You can't say "I'm not going to pray." You've got to pray. It's your religion. It's why you joined Hertz.

It is inconceivable that the Hertz plaintiffs got put in a position where somebody is standing in front of them telling them "Don't go to pray."

It's ridiculous, it's ludicrous, and it's offensive.

So what happened then? So the system -- the whole thing happens, and then Tracey Thompson from the union, she winds up getting on the radio and TV and stuff. And she says that no one was disciplined for smoking, and then all of a sudden things happened.

So you know how I read you that part, that transcript from Babou at the very end? The reason I

Page 97 read it to you is because this is what I think. 1 Ι 2 think there was a meeting on or about the 27th talking 3 about prayer, because that's all the focus is. 4 I don't think anybody mentioned coffee. Ι don't think they mentioned smoking. I don't think 5 6 they mentioned anything, cell phones. 7 I think afterwards, that's when the meeting 8 happened, and that's why I read this testimony to you, 9 because that testimony could lead you to conclude --10 he doesn't come out a hundred percent and say, "Oh, yeah, you're right," but his testimony does lead to a 11 12 reasonable conclusion that the meeting happened after. 13 And I hope you took good notes. 14 Hoehne admitted that the policy applied to 15 everyone. Thompson stated on the radio that this was 16 happening. And then, on the 21st, Harris sent that 17 email where he talks about Thompson and the media 18 release. 19 So all of a sudden -- now keep in mind that 20 they have one email showing that somebody monitored smoking before the 25th. Nobody is disciplined before 21 the 25th. 22 And then this is the October 21st email 23 where he says, "I had the pleasure of catching part of 24 25 Tracey Thompson's radio interview, "her comment was

that she was in the airport recently and employees
were smoking while not clocking out, therefore, Hertz
must be targeting prayer only.

But for whatever reason, it's not until the 25th, a couple days later, is when the first person is disciplined for smoking. So here's the verbal warning.

And again, it's not insubordination, but a month later? It seems like a month later, if everybody knows that there's a policy that prohibits me from smoking, you could have written me up for insubordination because people would have told me at all these huddles, right?

Well, these guys, who are not Somali and not Muslims, they only get verbal warnings. They're not sent home.

So it just doesn't make sense. It does not make sense.

Now, lunch, in early 2011. If you go back to 2011, they were really complaining, the company at that time was complaining about taking your whole half hour. When you look at that Tool Box there's some stuff on that list that has to do with really the nuts and bolts of the workplace.

But it does point out that -- there was

Page 99 testimony about the point system and how you could get 1 2 points for doing almost anything. So for more than a decade no one ever 3 disciplined. No one was ever disciplined for 4 5 anything, coffee breaks, any of it. 6 When asked, Manager Babou was asked on 7 September -- before September 30th, "Had you been 8 allowed to pray without clocking out?" and the answer 9 was "Yes." 10 So here's -- the plan simply is 9/27 they're going to do the post. They'll hold meetings saying 11 12 that you need to clock out. Babou's not working on Friday and they'll suspend the Somalis if they don't 13 14 clock out. 15 Here's the problem with the plan. The 16 posting is only done in English. There's no organized 17 huddles. The plaintiffs -- hardly any plaintiffs say they actually attended a huddle. 18 19 Where's the record here of anybody in 20 attendance? You have managers still working there who are basically saying, "Well, you know, I wouldn't 21 start the meeting until everybody was there, " but, you 22 know, there's just no evidence. 23 24 Twenty-five people, most of them said that 25 they were not at such a huddle. I think you can

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1 believe that.

Managers gave no warnings that the prayer began. As prayers begin, managers just wait and let people pray, and then they say "You're going to get investigation."

So the three-time rule was simply messed up. It wasn't done well by the employer. But you can see in the documentation that it's talked about over and over again.

The second plan, this is another thing. If you hear -- there's three different justifications for what they did. Harris said he hears from those meetings in New Jersey, with the New Jersey managers, that there's hour-long lunches. This is Harris. And he says he only focused on prayer because that's the only issue raised at the meeting. But of course, Hoehne had known that, according to Hoehne, it wasn't just prayer.

The second justification is that -- so remember, hour-long prayer. Hoehne testifies that he would disagree that the length of prayer was why this was being implemented. He said it had nothing to do with length. We wanted every break to be clocked in and out as it had been posted in February, as it had been posted, I think, in the summer. And that week of

Page 101 September, we posted it again. 1 2 So he's saying it's not because there was 3 people -- people were praying too long. It's -- which contradicts Harris. 4 5 And the third justification comes through 6 the labor manager who says basically that he thought 7 the reason that they were doing this was so they could 8 calculate how many breaks or how much time actually 9 was added up on the paid mini-breaks. So when you have three different 10 justifications, that's circumstantial evidence of 11 12 discrimination. 13 So another problem with the plan is he said 14 we were aware of abuses. We've discussed that. 15 Another problem with the plan this insubordination 16 claim falls apart for the reasons already discussed. 17 Another problem was the media got ahold of the story and the defendants then got caught applying 18 19 the rules to only one group of people. So they had to then modify the plan and that's when he starts being 20 21 disciplined for smoking. The shift huddle thing, again, I leave that 22 to you. You got to look the witnesses in the eyes and 23 24 hear them testify. But there are no sign-up sheets. 25 Before and after the plaintiffs were sent

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home, there's no -- nobody chasing around coffee drinkers, cigarette smokers or bathroom breakers, as one would expect if the plan is being applied evenly.

So the other thing that's real important here is that throughout this Hertz "they" being used, and it's really important that you treat each plaintiff as an individual.

Each -- each plaintiff has their own story to tell, their own background and their own experience. And they deserve individual treatment here, as they did at work.

So after the suspension there's really no meaningful investigation. And then there's the -there's the unconditional return to work. Take a real close look at that letter, because you heard one of the defense senior managers say that, "Well, I wasn't going to agree to that because it was conditional."

But it is an unconditional return to work. Let's return to work, put it in the status quo, let the union talk to you, and we'll be done with this.

But Hertz didn't want that. They terminated this group of people.

So the unemployment was an issue we've already discussed. And the big thing is Mr. Hoehne said at the outset that this policy applied to

everybody, and that's why people are getting written up in October because of the clock.

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So they knew, Harris and Hoehne knew that it was applied to everybody. And that the only people who cannot go to a break are the plaintiffs, because when they have to pray they really have to pray.

So quickly, the people who are plaintiffs started at different times. They didn't start at the same time. They started on different days. They lived different lives. They lived in different parts of the community. They go to separate places to pray.

But Ali Abdi, he started at Hertz in 2006. He'd been doing the same thing the whole time. You may recall he doesn't have very good English skills.

But when he reported in at 6:00 a.m., you know, he thought that he was just going to work like any other day, and he was sent home without any adequate communication. His English is very sparse.

Muna Mohamed who testified from Nebraska, she also -- she's been there since 2008. And she started working at 6:00 a.m., and again she was sent home without understanding why.

Asha Farah, who started work on August 1999, she has some English skills. But again, she went to work without anticipating anything dramatic and was

	Page 104
1	sent home.
2	Su'di Hashi, she's been there since 1998.
3	And the next group starting at 10:00 a.m.,
4	Mohamed Ismail has been there since 1999. Had worked
5	for them in Atlanta.
6	Hali Abdulle, she's been there since 2007.
7	Hani Huseen's been there since 2009.
8	Dahir Jama since January of 2000.
9	Hassan Farah has been there since 2002, and
10	Zainab Aweis, she's been there since 2008.
11	Marian Muse since 2007.
12	Fardowsa Arden since 2006.
13	And the next shift includes Ileys Omar who's
14	been there since 2007 she's really the only English
15	speaker.
16	And Ahmed Hirsi, who is the person who was
17	called a terrorist, has been there since 2008.
18	Asli Mohamed since 2004.
19	Murayad Abudallahi since 2008.
20	On October 1st, Saalim Abubakar. Remember,
21	his deposition had to be stopped because he has
22	diabetes and had low blood sugar. His testimony was a
23	little all over the place and that's just part of the
24	conversation that one must have with people when
25	English is an issue.

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Page 105 1 And one of the things I wanted to point out is did you notice when I called the last two witnesses 2 to the stand, and with an interpreter there was still 3 4 challenges in communicating effectively. Something as simple as what time was it versus how many times did 5 6 you pray? With an interpreter it was still an issue. 7 So imagine if you don't have an interpreter 8 and you're trying to communicate on very short notice 9 with your workforce. Ibrahim Salah since 2003. 10 Farah Geedi, he's been there since 1997. 11 12 speaks no English. Did just fine all that time until 13 September 30th, or in his case October 1st, 2011. 14 Mohamud Hassan, he speaks -- Mohamud Hassan, 15 he speaks English but in a deceptively good way, 16 meaning that it's easy to think he knows more than he 17 really understands. And that's another issue, right? So if you are a sensitive employer and you 18 19 value the workforce, you have to be patient with folks

who don't speak English that you decided to hire.

Ahmed Hussien, he again speaks a little bit of English, 1997.

And Marian Mumin since 2007.

The next group is Abdi Abdulle, since 1998

he's been there.

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Page 106 1 Fouzia Mohamud since 2006. Marian Ali since 1999. 2 3 All of these people have been there a long time and been able to get along with the skills that 4 they had at the time of hire for ten years. 5 6 So you should find that national origin 7 and/or their religion is a substantial factor in the 8 decision to suspend them and terminate them. 9 Thank you very much. 10 THE COURT: So it is 2:25. Who is doing the -- oh, there you are. 11 Ι 12 thought it was probably going to be you, Mr. Filipini. 13 I didn't realize you were even in the room. 14 Do you want to start for 20 minutes or do 15 you want to wait until 3:00 o'clock? 16 MR. FILIPINI: I'd rather wait until 3:00 17 o'clock. 18 THE COURT: Okay. Members of the jury, we 19 need to be sure and take a break at 2:45, and I don't want to criticize Mr. Sheridan for cutting his closing 20 short, and I'm sure you don't, either. 21 So we're a little ahead of schedule. 22 23 We're going to take an extra long break now 24 so that Mr. Filipini can start at 3:00 and not be 25 interrupted.

Page 107
1 THE CLERK: Please rise.
2 (Recess.)
3 THE COURT: The Court is in session.
4 Are you all set, Counsel?
5 MR. FILIPINI: Yes, your Honor.
6 THE COURT: Sorry I didn't know you were in
7 the room before.
8 MR. FILIPINI: It's hard to see that corner.
9 THE BAILIFF: Please rise for the jury.
THE COURT: Please be seated.
11 Members of the jury, if you'll give your
12 attention to Mr. Filipini, please.
MR. FILIPINI: Thank you, your Honor.
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DEFENSE CLOSING ARGUMENT
MR. FILIPINI: Well, folks, it's been many
weeks since I last had the opportunity to address you.
I do want to say, as counsel did from the
start, thank you very much. You've been very
attentive throughout, asked excellent questions and
you're all still here and I appreciate that.
I would ask that you listen to me just a
little bit longer here so that I can walk you through
what we've seen here and why you should reach a
verdict that's fair to the defense.
You may recall that during opening argument
I had a theme of plaintiffs' choices. You know, this
wasn't a case about who the plaintiffs are, it's a
case about the choices that each made.
So these were the points I made, you know.
They chose to take prayer breaks, each plaintiff, in
addition to regular rest breaks. They chose to refuse
to clock out for those paid prayer breaks, and then
chose to reject Hertz's offer to return to work.
And the result of that, of course, is a
demand for preferential treatment that no one else
received. We believe that the evidence has borne this
out.
And in fact, I want to address, coming out

of the case, something that counsel said in his opening, that this was a group decision or treated those people all the same.

The evidence has demonstrated that this was a person-to-person individualized determination with respect to the suspensions and the separations from employment.

It's not a case where one Italian did something and Hertz said "Get rid of all the Italians."

It is a case where, on a person-by-person basis, a conscious choice or choices was made by each that resulted in first their suspensions and secondly their separations from employment.

I also want to say, before I get going, that plaintiffs are certainly entitled to respect. They have mine. There's no doubt about that. They have overcome a lot to be here.

I hope that you saw in our questions and our conduct that's beyond -- beyond question.

I nevertheless, of course, have a duty to represent my clients in my arguments here to you today. It's not what this case is about. And you, likewise, have a duty to apply the law to the case at hand.

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Page 110 1 I want to talk a bit about a few items that 2 we've heard from plaintiffs throughout the case and 3 here again today. 4 First I want to talk about the plan. If you remember, the plan is to get rid of the Somalian 5 6 Muslims from the workforce. 7 Well, I guess I would say I hope we're 8 better at renting cars than we are at discriminating, 9 because this plan had some really fatal flaws in it. 10 First, we left the choice in the plaintiffs' hands. We offered everybody the opportunity to come 11 12 back to work, to clock from the beginning. If you did so, no consequences would be suffered. 13 14 So that would be a potentially fatal flaw in 15 the plan right from the start. 16 We failed to apply this plan prospectively. We hired three known Somali Muslims on October 21st 17 and the shuttler workforce is back up to 50 percent 18 Somali Muslim. 19 20 If you agreed to clock, you kept your job. 21 Fifteen employees exploited this giant loophole in the plan. And, of course, we had hot and hired a Somali 22 Muslim general manager to replace Todd Harris. 23 24 Obviously, I'm being sarcastic there. There is no 25 plan for all of the reasons that I've laid out just

1 now.

You might remember this from my opening slide deck. This was the SeaTac management structure in the fall of 2011. And as the case went on, we brought each of these folks to you to tell you what happened, with the exception of you didn't hear from Robby Najar and Becky Steele.

Everyone else there, we brought here, some from different parts of the country, to tell you what happened in their own words and explain the events in question.

You also heard from Lou Franzese, David Freidman, people above this two level -- I'm sorry, levels of the local SeaTac management.

And you also heard from the hourly employees at the bottom, coworkers of the plaintiffs when they were here, who we asked to come in and testify to simply what they understood -- we actually subpoenaed to come in and testify to what they saw back then, what they knew.

That was Richard Best, Richard Bipps, James Kidd, Nancy Chaves, Minerva Mozo-Dominguez, Alfonso Black, Girma Seifu and plaintiffs called Adem Huka.

So we've got former employees in this mix.

Lou Franzese doesn't work for Hertz anymore. Tony

Page 112 Luchini, a school teacher in Maine, doesn't work for 1 2 Hertz anymore. 3 We've got out-of-state witnesses that we brought in. Counsel has questioned their motives 4 throughout, including today, asking them questions 5 when they were here, the hourly employees, "You need 6 7 this job, don't you?" 8 You know, if this is a plan, there's a word 9 for this sort of a plan. It's a conspiracy. 10 If this is a plan, counsel is trying to sell you on a bicoastal top-to-bottom conspiracy to cover 11 12 alleged shifting justifications, saying that what -when everybody came in and told you what happened 13 14 under oath, that they were all in on it. 15 You have to find that these are the folks 16 that were in on the plan or the conspiracy to cover up 17 the plan. And, of course, I submit that is not the 18 case. 19 I think it's important, one of the 20 instructions that Judge Roberts gave to you is the difference between evidence and argument. 21 So let me point to the sentence I'd like you 22 to focus on. 23 24 "However, it is important for you to 25 remember that the lawyers' remarks, statements and

Page 113 arguments are not evidence." 1 2 And we showed you evidence on every point 3 that we raised in our opening statement. 4 The operational and morale problems from prayer break abuse. The efforts to fix it, including 5 6 in the 2011 collective bargaining negotiations and 7 afterwards. 8 The origins and benefits or virtues of the 9 clocking rule. Plaintiffs' refusals to clock for 10 prayer. And even enforcement of the clocking rule from September 30th onward. 11 12 I would contrast that with plaintiff's case 13 which hinges on largely counsel's arguments, 14 mischaracterizations of the evidence that's in the 15 record. 16 I want to point out three of those for you. It's on a slide. 17 So first we have the media coverage argument 18 19 and that one is that Hertz only began enforcing the clocking rule with respect to coffee and smoke breaks 20 in late October after media coverage of an interview 2.1 with union officials. 22 23 Well, our managers and coworkers -- just 24 remember, argument versus evidence -- our managers and 25 coworkers testified that it was evenly applied from

Page 114 September 30th. 1 2 Plaintiffs have no personal knowledge to 3 dispute that. When the plaintiffs came up in their 4 case in chief we asked each one "Did you see any violations on or after September 30th?" 5 6 "Did you see anybody fail to clock out for a 7 smoke break on or after September 30th?" 8 "Did you see anybody fail to clock out for a 9 coffee break on or after September 30th?" 10 No. There's no evidence in the record from the plaintiffs on that. 11 12 They weren't there afterwards, so the 13 speculation as to what happened post September 30th is 14 just that. It's argument as to what occurred as 15 opposed to evidence, by calling employees who've been there from that time frame to ask them what happened. 16 They called Adem Huka. That is an employee 17 18 who was there from that time frame. But Mr. Huka testified that he clocked for 19 20 smoke breaks starting on September 30th, with the exception of walking from clean to dirty. He's a VSA. 21 We completely concede we had that exception for VSAs. 22 23 The shuttler rule, by the way, the clocking 24 rule -- I'll talk about that in a little bit -- it 25 didn't apply to VSAs. The VSAs' collective bargaining

2 It gets you to the same result. Folks were 3 expected to clock out for everything starting on 4 September 30th, which he testified he did, with one exception, walking from clean to dirty. Because VSAs 5 6 could still work while they were walking from clean to 7 dirty with a cigarette hanging out of their mouth, but we even repealed that out of an abundance of caution. 8 9 Plaintiffs -- so that's the evidence, right? That's the arguments that they'd like to make off of 10 11 the evidence. 12

agreement changed around the same time.

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They argue that, "Well, no one was disciplined before October 25th when Mr. Huka was disciplined."

But there's no evidence that anybody broke the rule before October 25th.

So, again, it's circumstantial argument looking at a point that this is the first disciplinary letter we issued. There's no evidence that anyone actually broke the clocking rule between September 30th and October 25th.

Evidence in the record from coworkers, from managers is to the contrary.

You've got -- so contrast that argument

again with Mr. Luchini's spot check of five smokers on

October 13th. That's Exhibit 1766.

I also want to mention that you won't get a copy of this, so if there's any exhibit that I mention that you want to remember, it's probably good to take a note of it. I will say each one a couple times -- not that you need to write it down, but just in case you want to.

But Mr. Luchini's spot check of five smokers on October 13th -- that's Exhibit 1766 -- there is again, no reason to -- take a look at it -- there's no reason to send that email if in fact we didn't impose the clocking rule across the board until sometime in late October after media coverage.

And then Exhibit 20. That is Todd Harris's October 21 email that, for some reason, plaintiffs like -- I'd love it if I had a time machine, I would send Todd back to write that email.

It actually says -- read what it says -- it proves, when he hears Ms. Thompson's interview, that clocking was already happening.

What he encourages his troops to do is make sure to document it, make sure to do those spot checks so that we have evidence, just in case we ever need it. And it turns out, we did.

So, again, the contrast between evidence and

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1 argument on the media coverage argument.

The second one I want to point out is the smokers argument. And that one, of course, is that Hertz knew we had rampant smoke break abuse, you know, prior to September 30th but we focused only on prayer.

Well, if you listen to plaintiffs' direct exams, you know, I got the sense that we primarily ran a smoking lounge and every once in a while we'd move a car or rent a car to folks.

But we asked each plaintiff two questions when they were up there and we had a chance to cross examine. What evidence they had of any violations on or after September 30th, none.

And then we asked who were the smokers among the shuttlers in 2011? And from out of smoke came four names -- well, from zero to four names, depending on the plaintiffs -- out of 60 plus shuttlers.

There's no evidence that the smoke breaks were at all disruptive, let alone on a comparable scale to half the workforce praying in addition to their taking their full clocked rest breaks.

Two of the four names of smokers that folks could identify from back in 2011 are themselves Somali Muslims. It can't help a case that it hinges on whether defendants discriminated based on religion or

Page 118 national origin. 1 And the other two, Alfonso Black and Girma 2 3 Seifu, we called them as witnesses. They showed up and they told you that they smoked during their breaks 4 5 at the airport since September 30th. 6 Counsel tried the time card argument, right? 7 The piece where you put up the time cards and say, "Well, shouldn't I see a bunch of small breaks?" 8 Mr. Seifu said, "No, I smoke during my 9 10 breaks. I smoke during my lunch break, my rest breaks, my clocked breaks. I smoke before work. 11 Ι 12 smoke after work." So again, it's contrasting the evidence that 13 14 you heard versus inferences and arguments that should 15 be taken, for instance, off of Mr. Seifu's time card, which doesn't show a bunch of tiny little punches. 16 17 He showed up and said -- explained to you why. 18 19 The third one that I want to get into is the insubordination argument. And that is, of course, to 20 get rid of the plaintiffs, Hertz disregarded its three 21 warnings rule for insubordination. 22 23 Well, Jeff Wilson, the author of -- a line 24 level manager, the author of the Tool Box in question, who is on his own to describe the collective 25

bargaining argument, took it on himself, after it comes in, to train the shuttlers on what it said.

He came and explained what he wrote. You know, it's two sentences. The first one is actually insubordination policy, the second one, the three times is very serious -- it's his understanding; I don't dispute it -- but nothing suggesting that, and in fact he told you it doesn't require three times for insubordination.

The managers who suspended the plaintiffs testified they understood that insubordination means a refusal to follow management directive one time.

And that's true. And I have more points to illustrate why it's true.

But I do just want to take a break and mention that every plaintiff in this case was told to clock out in a shift huddle, many in one-on-one conversations, sometimes right before entering the prayer room and sometimes before, earlier in the day.

Many of them had multiple forms of those communications. A memo was posted. The message got out there, for what it's worth, even if you believe that there was some three times rule for it, each plaintiff got three plus -- three plus times.

But of course, Mr. Franzese, who had

Page 120 nationwide responsibility for the policy, he confirms 1 that one refusal was enough. He showed it was a 2 terminable offense. That's Exhibit 1076. 3 That's the Western rules. 4 5 If any rule was disregarded here, that's the 6 one that was disregarded. It's a terminable offense. 7 Nevertheless, after confirming that the plaintiffs 8 were insubordinate, we offered them another chance. 9 So there was a rule that was disregarded 10 here, it's that. And, of course, the plaintiffs' 11 12 insubordination argument ignores that three or 30 times wouldn't have made a difference. It is 13 14 indisputable that they rejected our offer to return to 15 work. 16 So a bit of a smoke screen, a bit of a 17 distraction. But in any event, I think you can find your way through by contrasting the actual evidence in 18 19 the case versus arguments by plaintiffs. Now the burden remains with the plaintiffs 20 at all times. And frankly, it can be enough for us to 21 come in and just poke holes in their case like I've 22 done for the last ten to 15 minutes. That's all 23 24 that's required. 25 But that's not how I try cases. I want you

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to understand what actually happened. You deserve that. You've been here for seven weeks. I know that folks have different decision-making styles. Some of you may really want to go through everything and be comfortable on how the facts were sequenced. I'm going to show you all that. I'm going to take you through it.

Keep in mind, I don't think you need to get down in the weeds to decide this case. There are fatal flaws that they cannot possibly overcome, but let's, nevertheless, walk through what we've learned.

All right. So I put this up in opening.

This is the clocking timeline. And we started -- I

told you about how in 2007 I took you all the way up

to the 20th when the plaintiffs' employment ended.

What I'd like to do today -- several of you had good questions. The juror question on how things sequenced and how different pieces you heard about the timing of them, how they interacted.

So we broke this down into two smaller timelines. I'm going to take you from 2007 up to September 8th, 2011. That is the date of what I call the headquarters skip level with the corporate skip level.

And then the next slide is going to take you

Page 122 from September 27th through October 21, the days that 1 the rule comes into effect or it's announced, all the 2 3 way through the hiring of the first post-plaintiff 4 replacements. Okay. So 2007, you know, the time clock 5 6 starts to be used for breaks, and I've put up a couple 7 goal posts here and then I'll tell you what these are. 2010 is the shuttler labor contract 8 9 negotiations. 1892, 1862, 1735, those are documents that 10 11 evidence historical issues with prayer abuse. So 1892 is an email from Todd Harris 12 13 documenting a conversation that he had with some of 14 the plaintiffs, actually, and others. 15 1862, 1735, some emails reporting in to Todd 16 Harris evidences of folks refusing to clock out for 17 prayer prior to 2010. 18 Of course, Mr. Harris in particular, but 19 some of the other managers as well and the coworkers, came in and told you about the long-standing issues in 20 this time frame. Which we haven't spent a lot of time 21 focusing on it, but the evidence is certainly in 22 23 there. 24 The contract negotiations in late 2010 and 25 then in January 2011 the new collective bargaining

1 agreement begins.

2.1

Briefly on the contract negotiations. What does the evidence show? The union proposes unclocked prayer in addition to rest break time. The status quo, basically. That, as everybody on both sides say, that's what was happening.

They proposed the status quo. Hertz rejects that. The final language in the collective bargaining agreement is Hertz's, and I want to show you that language.

Here it is. The company will provide ten-minute paid rest breaks as described by the state. The employee must clock in and out for all rest and meal breaks. The employee's allowed to take several mini-breaks for every four hours that total ten or more minutes and will be considered to have received the ten-minute scheduled rest break.

There is no carve-out for prayer. Proposed by the union, rejected by Hertz, didn't make it into the final document.

There was something that came out of the negotiations that addressed prayer, the mini-break.

That was created at the suggestion of the union as a way to accommodate prayer, if, indeed, we were now going to be confining prayer to break times, an open

issue discussed at the negotiations.

This is the exchange that I had with Ms. Omar on the topic, the union steward. She in fact was vocal at the negotiations saying that she was a member of the union's bargaining team. That prayer took three to four minutes I believe was the numbers given, two to four minutes, perhaps. And that this mini-break would work.

On direct examination and on cross she refused to agree that the mini-break was created for prayer. And this was towards the end of my cross-examination of her when I reminded her of her prior sworn testimony that indeed -- I won't read the entire thing -- but everybody could use the mini for prayer, the mini time to pray, which they would not be clocking out.

All the other people, if they take the ten, they will clock out, but if you take the minis, you don't clock out. You can use it to pray or whatever you want to do.

Exactly. That's our point. You can actually -- remember, we had an agreement with the union that you didn't have to clock out for minis, so long as they weren't abused, because it does split up your break and we wanted you to have the ability to

2.1

Page 125 actually use your minis, not be running to the time 1 2 card clock. 3 And, again, confirming that the parties did 4 discuss this. The expectation coming out of the 5 negotiations is that prayer would now be part of break time, rather than in addition. We made an additional 6 7 accommodation to allow that to happen. 8 The union explains at the ratification 9 meeting that prayer is part of and not in addition to 10 break time. Mr. Kidd came in. He's a member of the 11 12 union bargaining committee. We subpoenaed him to get 13 him here. He came in and told you, "Yes, it was 14 explained at the ratification meeting." 15 MR. SHERIDAN: I'm sorry to object, your 16 Honor, but I think counsel is making reference to things not in the record with Kidd. 17 18 THE COURT: Overruled. MR. FILIPINI: He testified that Mohamed 19 20 Hassan, one of the plaintiffs, was actually the interpreter at the ratification meeting. 2.1 And I want to make one point before I move 22 23 on from the collective bargaining agreement, that 24 plaintiffs have noted many times that ten dollars an

hour, no fringe benefits, there's an attendance point

Page 126 policy that applies to all shuttlers. 1 It comes from 2 the collective bargaining agreement. 3 The agreement -- you have it, it is Exhibit 24. You can look at that. 4 It's not something that Hertz did to focus 5 6 on Somali Muslims. It's negotiated with the union. 7 It applies to every hourly employee you saw here. Not 8 Mr. Best or Huka, they are covered by different 9 collective bargaining agreements, but all the 10 shuttlers are covered by the same rules. Okay. So a new collective bargaining 11 12 agreement comes out and Mr. Wilson trains on breaks 13 under the new CBA. 14 1744, in February -- 1744 and 45 are 15 Mr. Wilson's trainings back in February. They 16 actually were two sides of the same document. 17 As he came in and testified, he explicitly trained people that the break language meant that 18 19 prayer was to be part of breaks. And when you look at it, when you get to that point, plaintiffs -- many of 20 21 the plaintiffs initial everything else on the form, but not that. 22 23 He later in the month issues verbal warnings 24 to several plaintiffs for praying on the clock. is -- Exhibit 1746 contains six of them. 1887 is the 25

Page 127 one for Ms. Omar, separated out simply because I 1 2 questioned her about it separately. 3 And, you know, again, there can be no real dispute that those warnings were issued for prayer. 4 Ms. Omar testified she asked Mr. Wilson to 5 6 write "prayer" on there. Well, if you weren't praying 7 when you got it, why would you ask for "prayer" to be 8 written on there? 9 Her point is that he refused to do it. 10 get that, but it nevertheless demonstrates that indeed she was praying at the time. 11 12 The times off the floor confirm, if you look at the individual times, confirm that it was during 13 14 prayer. It's part of Jeff Wilson's efforts in 15 February to get compliance with the provisions of the 16 collective bargaining agreement that came out and 17 Hertz's efforts to end this problem that had been going on for quite some time and to comply with the 18 19 deal that was struck at the table in order to do that. April 2011. The union confirms that prayer 20 21 is to be done during break time. That came in through Todd Harris's testimony. 22 23 Mr. Wilson reached out to Cetris Tucker,

tried to get her to confirm his understanding. He

wasn't at the negotiations but to confirm that prayer

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Page 128 is to be done during break time not in addition. 1 2 She didn't get back to him. Mr. Harris 3 called her and did have a conversation that he relayed to you that Ms. Tucker confirmed that prayer was to be 4 done during break time. 5 6 Mr. Wilson goes to Ms. Omar, the shop 7 steward, and said "Here's what Cetris says." 8 Ms. Omar says, "No, not the case." 9 So Jeff goes back to training, Exhibit 1748. 10 He tried it again. Between April and June he trains again on breaks under the new collective bargaining 11 12 agreement. That's Exhibit 1748. 13 Then in August, Mr. Abdallah has a skip 14 level meeting -- and I'll talk about Mr. Wilson's post 15 in a minute -- who was a Muslim employee in 16 attendance, he testified. Mr. Abdallah is himself a Muslim. 17 reason he knows a Muslim employee was in attendance 18 19 was because when they discussed break abuse, that person said "I agree it's happening, but I'm a Muslim, 20 21 and not me. I am punching out for my breaks and it's having an impact on the rest of us." 22 23 And he hears at that skip level that the 24 employees are taking their prayer breaks in addition 25 to the full clocked rest breaks. He hears about the

sometimes excessive length of the prayer breaks. And he hears about customer service and morale issues.

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He takes that information -- it is the first time he heard about it. He's the general manager for Oregon, for Washington, for Alaska at the time. He's on the road a lot. He just started in February 2011. It's the first time he heard about it. He's not at the facility a lot.

I think you saw him and he's eminently credible, I hope you found. When he hears about it he goes to Todd and says "You've got to fix this. What you should do is implement a clocking rule."

He had prior experience with clocking.

Clocking -- he explains why clocking works. The reasons that he told you. It provides objective data. The numbers don't lie. It gives you -- if you're clocking for all your rest break time, then you can see how much time you're actually taking, the manager checks time cards every week, they can coach you on if you're taking too much and you need to limit it down to the ten to 15 minutes provided under the collective bargaining agreement.

That's the story of Hassan Hassan. That's what happened with Mr. Hassan. He's one of the two Somali Muslims who complied from the start. When

Page 130 Mr. Babou saw his time cards after September 30th, he 1 2 saw that he was continuing to pray in addition to rest 3 breaks, but he had the data. 4 He had a conversation with Mr. Hassan and said, "Hassan, to be clear, the clocking rule's 5 6 purpose is to make sure that you're confining any 7 personal activity to the break time, including 8 prayer." 9 Hassan said "I get it," and he's complied 10 going forward. And, of course, the rest of the reasons for 11 12 the clocking rule is that -- one of the things 13 Mr. Abdallah said is it ends any consternation about 14 who is taking more time, who is taking less time. 15 data tells you what it is, and you can go from there. 16 Mr. Wilson posted another memo on prayer. 17 I'm sorry -- that prayer should be on break time on August 2011. That's Exhibit 1884. 18 There were additional efforts throughout the 19 20 year, one more guidepost of our efforts to gain 21 compliance short of being here today. And then, of course, on September 8th, we 22 have the skip level meetings that called it saying --23

I won't go through it again, but the prayer break

abuse concern comes up, essentially the same things

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Page 131 1 Mr. Abdallah had heard this time from a completely 2 different group of employees. 3 So let's look -- remember I said it, I broke 4 this down for you, the next one September 27th through October 21. 5 6 Okay. So I'll talk a little bit about 7 September 27th. Harris convenes a manager meeting. 8 Wilson drafts a post, a clocking memo. That's 9 Exhibit 1. 10 There's been much ado about the manager meeting. When was it? Was it after media coverage in 11 12 late October or was it back on 9/27/11? Harris, Wilson, Commes, Luchini and Babou 13 14 gave the exact date, 9/27/2011. 15 In the cross of Mr. Babou and in prior 16 deposition counsel tried to suggest that it was 17 sometime after media coverage in late October. 18 makes no sense. As the evidence showed it was in 19 force from 9/30 across the board. Indeed Mr. Wilson 20 posted the first memo that night. 2.1 And you've seen counsel's questioning style. I would ask you how you all feel you would do if you 22 23 went in ice cold like Mr. Babou, never been in a 24 deposition before, don't know what you're there to 25 talk about, and counsel is driving at when was this

Page 132 meeting? Was it after the media coverage or 1 2 beforehand? 3 He goes home, he looks at his email, he sees that indeed it was 9/27/2011, the same as the other 4 5 witnesses, the management witnesses testified to. 6 Including Mr. Harris and it was his meeting. 7 I want to say something about this memo and 8 the one that comes up, you know, the next day that's 9 posted. 10 You know, it says "prayer," right? Exhibit 1 and Exhibit 2 both say "prayer." They don't 11 12 say "smoking." They don't say "coffee" or any of the other things, "cell phone" or "have a snack," that one 13 14 person might do with their break time. 15 Well, I think it's obvious that that was the 16 long-standing problem that we were trying to address. 17 It's the impetus behind the rule. That's what was the elephant in the room, but we applied it evenly going 18 19 forward. 20 And also, we wanted to be crystal clear. We 21 didn't want any confusion about whether or not prayer was included in this. 22 23 As counsel has pointed out, there were times 24 in the past when we didn't put that. But then we 25 can't win. If we mention it in the memo, it's direct

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Page 133 evidence of discrimination if we mention "prayer." 1 If we don't mention it, like back in the 2 3 April 2009 memo, then nobody knows what we're talking about. So the company can't win in that scenario. 4 But in any event, you don't have to work --5 6 again, that's argument versus evidence. The evidence 7 came in that that was the problem we were addressing. 8 Nevertheless, it was evenly enforced across the board. 9 So let's look at -- okay, 9/28, Mr. Luchini, 10 he posts and hands out the clocking memo. He posts it in several places, the dispatch booth, shuttler break 11 12 room, he handed it out to certain individuals. conducts -- that's Exhibit 2, by the way, the one that 13 14 was posted on the 28th. 8:00 a.m. shift huddle, 4:00 15 p.m. shift huddle. 16 Goes through the contents of the memo, lets 17 people know, "We're serious, you're going to have to clock out for everything." 18 19 There's evidence, and I'm not going to list 20 it all here, but of individual coaching by Mr. Luchini and Best on the 28th. 21

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Page 134 enforcement and intended to ignore it. 1 2 9/29, more of the same. 8:00 a.m. Luchini 3 shift huddle. 4:00 p.m. Luchini shift huddle. Individual coaching by Luchini and Best as folks are 4 coming by the dispatch area, out on the floor. 5 6 "Tomorrow you're going to have to clock. 7 Tomorrow you're going to have to clock for everything. 8 Tomorrow you're going to have to clock." 9 Okay. 9/30. Obviously, quite a bit. 10 What I'm trying to list for you here in all of these little call-out boxes is not only the notice 11 12 that we gave, but any other evidence that demonstrates that plaintiffs indeed had notice and knowledge of 13 14 what was expected of them during the days in question. 15 So 5:00 to 6:00 a.m. Best reminded them to 16 clock. He couldn't remember -- he said it was 17 sometime between 5:00 and 6:00, but he started at 5:00 and it was before 6:00. 18 So 5:00 to 6:00 a.m. for the folks that were 19 20 working at that time, he gave them a reminder to clock 21 when they came by the dispatch area. At 6:00 a.m. three of the plaintiffs, 22 23 Mr. Abubakar, Geedi and Salah, actually received a 24 warning that they would need to clock out for their 25 prayer. They weren't observed necessarily -- I mean

Page 135 they hadn't refused that, but they received a warning 1 2 that they would need to do it, because there was the 3 fact they had prayed without clocking out but that 4 wasn't confirmed at the time. Again, showing that it was individualized 5 6 determination. Steps were taken only when we were 7 certain that there had been a refusal to follow the 8 clocking rule. 9 Asha Farah's voicemail to the union. 10 I'm going to come back to that one. 8:15. Mr. Luchini's shift huddle. 11 12 10:00 a.m. Ms. Omar talks to Su'di Hashi. Su'di Hashi -- Ms. Omar testified Su'di Hashi came to 13 14 her when she -- when Ms. Omar began work at 10:00 a.m. 15 and said "They're sending people home for not clocking 16 out for prayer." She calls the union at the time. Not a 17 18 voicemail, a telephone conversation with the union 19 about the issue. 1:15. Another Luchini shift huddle. Goes 20 21 through the memo, tells everybody to clock out. 3:30. The union comes out on-site, meets 22

with shuttlers. We know two folks they met with,

remember other attendees, that's fair.

Ms. Omar and Mr. Hassan Farah. Neither of them could

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Page 136 But they came out and met with the shuttlers 1 2 who were there. 3 4:15. Shift huddle by Mike Dixon. Again, goes through the memo, tells folks what the 4 5 expectation is. 6 And then throughout the day -- again, I 7 didn't list them all out -- Luchini, Dixon, Hoehne and Best all testified to conversations they had with 8 9 folks, sometimes right before entering the prayer 10 room, reminding them one last time to clock out for 11 prayer. 12 And then in the evening, when I cross examined Ms. Huseen, she told me that most of the 13 14 plaintiffs met that night -- I actually had to read 15 her deposition on it -- but met that night at the Somali Community Center with Cetris Tucker from the 16 17 union to discuss what was going on. Okay. So what I've done here -- I just want 18 19 to walk you through this briefly. Mr. Sheridan had done this during the course 20 21 of the testimony, right? So these are the start times on the days in question. 22 23 I came over here and I want to show you when 24 folks were suspended on, you know, each day in 25 question. And then I'm not going to walk you through

Page 137 each individual plaintiff. I tried to pick one from 1 2 each group to just demonstrate the evidence in the 3 record that they certainly understood what was expected of them, and indeed made a conscious decision not to comply. 5 6 Muna Mohamed's testimony is if you're going 7 to pray, Richard Best called after you "Where are you 8 are going?" She responds to him, "I'm going to pray." 9 10 At that point, he said, "Punch out if you're 11 going to pray." 12 Best -- after hearing this from Richard, "You didn't punch out." 13 14 "I didn't punch." 15 Tony Luchini testimony about Ms. Mohamed. 16 He said that she told him "Like I told him, with us, 17 that's not okay." The voicemail from Asha Farah. So you've 18 19 seen this before; I just want to point out a couple of pieces on it. It's left at 7:15 in the morning, and 20 we'll come back to that in a minute. 21 It's clear evidence that the understanding 22 from the plaintiffs what they were asked to do and 23 24 they weren't going to do it. 25 They're coming -- "So if you're religious,

	Page 138
1	you have to punch out anytime you're praying. So this
2	morning, yesterday, they came, wherever they say, 'You
3	guys, you have to, if you're religious, you have to
4	punch out anytime you are praying.'"
5	"They don't care. We don't care. We
6	praying, they have to send us home."
7	And the transcript of that voicemail is
8	Exhibit 1893, if you want to review it back in the
9	jury room, but that's 1893.
10	I also want to talk about the testimony that
11	came in with respect to this. I showed you that
12	voicemail on the opening, you'll remember. It was one
13	of my opening slides.
14	So on direct, Ms. Farah testifies that that
15	message was left at 1:30 or 1:40 p.m.
16	Mr. Groshong crosses her and says "Wasn't it
17	left at 7:15 in the morning?"
18	She says "No."
19	He asked "Why does the message start with
20	'Good morning'"?
21	She claims she said "Good morning" anytime
22	before 4:00 p.m.
23	Redirect suggested it could be 7:15, 8:30 or
24	1:30 p.m., still unwilling to confirm that indeed it
25	was left in the morning at the very start of the day

Page 139 before she had interactions with all of these 1 2 plaintiffs. 3 She was suspended at 1:40 p.m., of course, hours after leaving this message. 4 So go and look -- if you have any question 5 6 that that was left at 7:15 a.m., look at Exhibit 1773. You won't have seen that before. That is 7 the cover voicemail. We got this from the plaintiffs' 8 9 union pursuant to a subpoena. That's the voicemail 10 from Cetris Tucker's voicemail system. On cross-examination, Mr. Groshong confirmed 11 12 her telephone number -- that's on there -- and it says it was left -- I think it says it was left at 7:14 13 14 a.m. in the morning. 15 So again, that is the cover email for the 16 message itself which conclusively establishes my view that it was left at 7:14, 7:15, in the morning. 17 Another point with Ms. Farah -- so there's 18 19 the voicemail, but also testimony that came in from the record. "You know, Tony was standing in front of 20 the dispatch with his hands like, in front of the 21 prayer area, like he was trying to stop people and to 22 23 correct." 24 "Was he saying anything?" 25 "He was saying, yes, go back and punch out."

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Page 140 1 So again, demonstrating knowledge of the 2 rule. 3 Ms. Farah was suspended at the same time as six other plaintiffs who all entered, according to 4 their testimony -- from several of them actually --5 6 entered the prayer room together, were in there 7 together, and were suspended at the same time. 8 It's incredible to suggest that the folks 9 that we've gone through so far didn't have notice of 10 what was expected of them. Mr. Farah -- so I'm moving down to -- sorry, 11 12 Todd -- 4:45 p.m., this group of individuals here. 13 Hassan Farah, this was some of the testimony that came 14 in, "Did you subsequently ask them what they were 15 talking about with Tony?" 16 "When we started work, I was told the people who came in the morning, they were sent home. And I 17 said 'Why?'" 18 19 "If you're going to pray, punch out." Then there was a question. "In fact, more 20 21 than one worker told you they had been suspended that morning following their refusal to punch out for 22 23 prayer, correct?" 24 "I don't remember how many, but I actually 25 heard that news and I heard from the employees."

So again, for the next group of folks that were suspended, clearly, we didn't take the time and go down through everybody, but tried to pick some highlights from each group, clear evidence that, you know, folks had notice and an understanding of what was required.

7:15 p.m., three individuals are suspended. You might remember this from my cross, Ms. Omar never conceded that she had understood, even when suspended nine hours and 15 minutes after starting her day, speaking English, being the shop steward, never conceded that she had understood what was happening at the time she was suspended. And this was my question and her answer.

I said to her, "So after seeing the memo posted at dispatch," she admitted seeing it that day. After talking to Ms. Hashi when she came in, Su'di Hashi told her people were being sent home for refusing to pray. That was at 10:00 a.m.

"After talking with Ms. Tucker on the telephone right after that, after talking with Ms. Tucker in person at 3:30 at the facility, and discussing the options of just clocking out and filing a grievance, is it still your testimony that you did not understand Hertz wanted you to clock out for

Page 142 1 prayers?" 2 "Yes." Okay. 10/1. Mr. Best reminds folks at 6:00 3 a.m. to clock out for prayer, these three individuals 4 5 who had started by that point. And at 1:15 p.m. Anna Commes testified she held another shift huddle meeting 6 7 and covered the memo. 8 Mr. Abubakar, Geedi and Salah were suspended 9 at 6:30 in the morning. Remember, they had all 10 received warnings the day before saying "You're going to need to clock out for prayer." 11 12 They weren't suspended. Weren't noticed it would happen because the managers didn't confirm that 13 14 somebody had told them directly beforehand that they 15 needed to do so, so just got a warning that you may 16 have failed to comply. 17 Well, they did. They were not clocked out for prayer, but they weren't given a directive 18 19 beforehand, so they just got a warning for failure to 20 comply. We'll focus here -- I'll just bring up 2.1 Mr. Hassan -- he had mentioned in his deposition and 22 declaration sworn prior testimony that Anna Commes 23 24 told him before praying to punch out for prayer. 25 denied those at trial, emphatically.

Page 143 Mr. Abubakar -- I apologize, I got one out 1 2 of order. Mr. Hassan was 1:40 p.m. 3 So back up to 6:30. Mr. Abubakar, when he came to work on September 30th -- so that's the day 4 5 before he was suspended on 10/1 -- "When you came to 6 work on the 30th, you understood that Hertz was going 7 to expect you to clock out for all rest breaks, 8 including prayer." 9 "That's what Hertz wants, but I was taking 10 ten minutes, and I was also praying. So the answer to that question is 'Yes.' Like I answered, the answer 11 12 is 'Yes.'" Nobody was suspended on 10/2, so we'll jump 13 14 ahead to 10/3. 15 Mr. Luchini has another shift huddle. 16 Abdiaziz Abdulle is the only person suspended on the 17 that day. Admits that Matt and Tony stood outside the prayer room and asked if he was clocked out, but he 18 19 claimed that he thought they were talking about lunch. I submit to you that it's not credible to 20 21 believe that, particularly at that point. This has been going on now and more and more of the workforce 22 is departing. Plaintiff after plaintiff testified 23

that "I didn't know." It's 50 percent of the

workforce. "I didn't notice they were gone."

24

1 Ms. Huseen testified that most of us met on 2 the night of the 30th at the Somali Community Center 3 with Ms. Tucker. Again, I would ask you to keep that in mind when evaluating the credibility of the 4 witnesses. 5 6 10/4. Another Luchini shift huddle. 7 Ali and Fouzia Mohamed were suspended that day at 8 1:40 p.m. 9 Ms. Ali's testimony: "You attended a 10 meeting with Mr. Luchini and Mr. Hoehne at 12:30 on your last day of work." 11 12 "It was around 12:30. I came to the 13 dispatch. There were some other shuttlers and Matt 14 was saying 'I want to tell you, anybody who is leaving 15 the floor should punch. " 16 Okay. So an investigation was conducted from the 30th to the 11th. Mr. Harris testified about 17 this. You may recall my exchange with Todd, it went 18 19 over a couple days. And of all of the things that you've had to sit through, possibly the most painful 20 was when Todd and I had -- I had to lay the foundation 2.1 through Todd for the admission of various exhibits, 22 none of which we displayed to you or showed. 23 24 I apologize. One of the roles that a 25 witness plays is not only to offer testimony but also

to -- we have to get our exhibits in through the witness. And he'd already been on the stand for many hours at that point, and I didn't want to, after getting these in, blow them up and have him walk through there.

But I do want to point them out to you, and you might want to make notes on there if you have any questions or you want to look at what Mr. Harris was considering the reports from his managers from the employees when he upheld the suspensions. Okay?

So these are subject to the limiting instruction. So it's not evidence that the contents in those documents are true, but it's important for you to see if you still have any questions about what information Todd relied on as a decision-maker.

And the test, Ladies and Gentlemen, is whether he had a reasonable belief that the information sent to him was true. And indeed, there had been an insubordination event. Look at those emails if you have any questions at this point.

He testified that, you know, chronologically these are kind of the way that it breaks down. We've got 9/30 to 10/04, the managers' statements are coming in as folks are being suspended. They're quite detailed, if you actually want to look at them.

2.1

And, you know, there was an interesting one.

In the closing arguments counsel said none of those -
there was no attendance kept at any of the meetings,

4 right?

Well, one of the items that Todd relied on, Exhibit 1819, does have a record of huddle attendance. I believe it was the huddle that Mike Dixon and Matt Hoehne were at. It lists all the shuttlers who were there.

Then after Todd gets the manager statements, he goes and gets the employee statements.

So it was suggested that Todd -- remember that Derek Jeter email -- if I had a time machine, I would like the one email he wrote -- I don't love that one. It caused counsel to suggest that he was simply looking for employees to sign up. You know, sign this version of what happened.

Here's why, as Mr. Harris testified, he wrote that on 10/4 based on what he understood to be the facts from his managers. But then what I would like you to do is go look at Exhibit 1882 and 1883. The managers go out and collect statements from the employees.

Compare the Derek Jeter email to what we have back. Night and day. Folks told us often, in

many, several pages of handwritten statements, what
they knew about the clocking rule, what they observed,
what they saw. These are the inputs that Todd had,
not at all biased on the way they came in or
predetermined what they were going to say. So, again,
if you have any doubts, I would encourage you to look
at those.

And, of course, there's an employee survey result at 1880. I think it's three or four questions I believe Jeff Wilson and Mr. Babou may have posed to the employees about when they heard about various things, including the rule of clocking.

You'll find something interesting in those. Some folks say "Oh, I knew about this the whole time, that I was supposed to clock out, I knew about this the whole time I was here. I learned about it when the CBA was negotiated."

And as Ms. Minerva Mozo-Dominguez testified yesterday, I think, the memo on the 27th and 28th for the majority of the workforce was not that big of a deal. They already were limiting their personal activities to their rest break time and they were clocking for it.

So it's not surprising that for some of them when the question was posed "When did you learn that

Page 148 personal activities are in rest break time?" they 1 answered, "When I got hired. When that new CBA came 2 into effect with Section 3.06." It's not 3 controversial for many of our employees. 4 Okay. Hertz's offer to return -- that is 5 on -- I'm sorry, a bit past that. 6 7 So the investigation concludes, right? 10/11, Mr. Harris testifies he didn't see any reason 8 9 to overturn the suspensions that had been done by the line managers, the various line managers, so I didn't 10 recommend to Mr. Abdallah, his boss, that I do that. 11 12 Mr. Abdallah came in, regardless, and told all of the plaintiffs -- actually, more than the 13 14 plaintiffs, the 34 suspended shuttlers at the time --15 that they could have their job back, right? 16 So I'm sure you will look over this 17 letter -- this is from my opening -- well, except I put Exhibit 58. It's obviously not just 58. This is 18 19 one of the letters that was sent, but they're all the There's 24 more of these various exhibits. 20 You know, the first sentence "I want to make 21 clear that we're not denying you the opportunity to 22 pray while at work. 23 24 "Second, Hertz does not intend to dock your

pay including those you use for prayer, praying at

1 paid breaks.

"Third, we expect you to follow the instructions of your managers when they ask you to clock out," and explains here this is why we're doing this. We have to have a way that we can track how much break time folks are taking and be fair in the distribution of break time among our employees.

This is later in the letter, but this is just something that he told you on the stand, but just to bring it up. You know, he said that "You have until October 18th to sign it. If you don't sign it, you will be let go for these reasons."

He strongly urged them to consult with their union. And he also told them "We will immediately return you to you work. You're free to use the grievance procedure of the contract to pursue any disagreement you have with such requests or unpaid suspension."

And he testified that he's got experience with that process. That's our process, right? We're a unionized environment. If somebody is suspended or let go or there's some event in which you're unpaid for a stretch, if that's overturned, either through negotiations between the parties, you know, it's a multi-step grievance process -- it's in the CBA, if

you want to look at it -- or because an arbitrator overturns it at the end, it's make whole. You get your money back.

That's the process that's applied to all shuttlers, as he testified to. So he was simply sticking with the practice that he follows for all suspensions.

Plaintiffs reject Mr. Abdallah's offer the next day. Here it is in Exhibit 59, if you want to look at it again -- it's one of 25. This isn't unconditional. It has a pretty significant condition on their offer to return.

"Get rid of that -- don't apply that rule to us that you're applying to everyone else and then we'll come back to work."

You heard us ask each of the plaintiffs why -- I'm sorry, two questions -- did they agree with its content and was it missing anything? Right?

I want to have you understand, because you've had to sit here for many weeks and maybe wonder "Why do they ask these questions?"

So all that I can think of that may have been head scratchers, I'm going to try to walk you through.

So why do we ask each plaintiff, "Did you

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Page 151 agree with the contents? Is it missing anything?" 1 2 Because it doesn't mention a lack of notice, 3 a lack of knowledge or a lack of understanding, an argument created for this litigation. 4 Back at the time, it's not -- there's a lot 5 6 in there. It violated this law, it violated that law, 7 it doesn't say that. That wasn't the position that 8 the plaintiffs were taking at that time. 9 It's important for purposes of the 10 litigation to try to get around the insubordination. Not the argument that they took at all at the time. 11 12 The union files a grievance on 10/17. 13 grievance challenged the suspensions and it challenged 14 the enforcement of the clocking rule, an avenue 15 available to the plaintiffs to challenge us. 16 good enough for eight shuttlers who returned to work, 17 seven of whom are still employed. Mr. Harris testified one left recently, clocked without problem 18 19 going forward. Plaintiffs' employment ends on the 20th. 20 21 give them a couple of days past the deadline. And new shuttlers are hired on the 21st. 22 23 And of course, the point I want to point out to you is that we hired three known Somali Muslims on the 21st. 24 25 We knew they were practicing Muslims because they had

Page 152 been vehicle service attendants. Hired the very day 1 2 after the plaintiffs left to help fill in the 3 unexpected gap caused by the departure of the plaintiffs. 4 5 So I want to now walk you through the jury 6 instructions briefly. 7 Okay. So you are going to have to 8 determine -- to establish the claim, you're going to 9 have to determine that Hertz suspended or terminated 10 the plaintiffs and that national origin or religion was a substantial factor in the decision to suspend or 11 12 terminate the plaintiff. And of course, plaintiffs bear the burden of proof on that on each factor by a 13 14 preponderance of the evidence. 15 I have to address something that counsel 16 said in opening remarks. Now a substantial factor 17 suggests it could be one in ten or it could be any factor. 18 19 Look at Judge Roberts's instruction on what 20 substantial factor equals. It's not one in ten. 21 not any factor. It's very clear to me that there's no factor 22 But nevertheless, I think it's important that 23 here.

you follow the judge's instructions as given.

So the substantial factor, right? Remember,

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Page 153 you have to show that religion or national origin was 1 a substantial factor -- let's focus first on the 2 3 suspensions. And so here's why -- I don't know that 4 5 you've seen this yet, but I'll skip ahead a little 6 bit. So you're going to get a verdict form, right? 7 And you're going to be asked to fill this out. 8 And this is the verdict form and it's going 9 to break this down for you. You know, did Hertz 10 prove -- I'm sorry, did name of plaintiff prove by preponderance of the evidence that Hertz suspended him 11 12 or her? Then, did they prove by a preponderance of 13 14 the evidence that national origin or religion was a substantial factor in the decision to suspend him or 15 16 her? That's the suspension piece. 17 Then -- I'm sorry, there's two more. if you find that these two happened, then did Todd 18 19 Harris separately aid and abet? And if you find that these two happened, did Matt Hoehne separately aid and 20 21 abet? 22 So these four cover suspension. Same idea down here with termination. Four questions on 23 24 suspension, four questions on termination.

I'm going to come back and walk you through

Page 154 that in a minute, but you wouldn't have had the 1 2 context for what I want to talk to you about if I 3 didn't show that to you, I don't think. All right. So let me just say 4 Okay. 5 something now on this. Did plaintiff prove by a 6 preponderance of the evidence that Hertz suspended him 7 or her? 8 Yes, we suspended the plaintiffs, so we're 9 not contesting that. So you won't hear anything 10 further from me on that, we suspended the plaintiffs. Okay. So let's look at was religion or 11 12 national origin a substantial factor in the 13 suspensions, so question two. 14 The evidence shows that the sole reasons 15 that we suspended the plaintiffs is their refusal to clock out for break activity like everyone else. 16 You need to look no further than the two 17 Somali Muslims who complied from the start, who kept 18 19 their job. The eight who returned. The five who were out on leave. And the new hires since. 20 21 Everybody that has managed with the rule has kept their job. They have not received any 22 discipline, regardless of their skin color, their 23 24 national origin, their religion, anything. 25 As long as you complied with the rule, you

kept your job. So there's no evidence it was any factor, let alone a substantial factor.

I talked to you about the reasonable belief of the decision-maker that matters, right? So that's the prism that I'd like you to use when you're assessing whether Mr. Harris in upholding the suspensions, or the line managers who did the suspensions, you know, was there insubordination. That's going to be part of your decision-making process, which I would understand.

Todd testified about the multiple avenues of communications used: The memos, the shift huddles, the one-on-one meetings, the final reminders. We had communicated in English with this workforce for years. This is an easy item to understand. Punch for prayer, punch for breaks.

There was no new technology. It's the same punch card they had been using. Now we weren't asking them to go a different location. It was located at the dispatch booth they had been using since 2007 to punch for rest and meal breaks and in and out at the beginning of the day.

And most importantly, if you look back in time, you look at their letter to us, which is the best evidence in the case on it, there was no claim of

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Page 156 a lack of understanding or notice at the time. 1 No 2 plaintiff said -- we asked each one -- "Did you say 3 anything to Tony, to Matt, to Anna when they suspended you that you didn't understand why you were being sent 4 home?" 5 6 I think you've seen all the plaintiffs. 7 None are shrinking violets. If you didn't understand 8 why you were being -- what was happening, you would 9 have said something. "Why?" "What?" 10 Some of them said "Is this part of the contract?" which I'm going to get to in a minute. 11 12 But when we crossed them on it, it wasn't 13 "Yeah, I said 'What? I'm supposed to punch out for 14 prayer?'" 15 So why did I show you and have my team ask 16 all of those contract questions, right? We, I don't 17 know, 25 times, put up pieces of testimony. Usually we had to cross-examine them and 18 19 bring in prior depositions because they wouldn't agree in court, most of them, that they believed that 20 clocking out violated the collective bargaining 21 22 agreement. 23 It's not a waiver of our claim. I agree 24 with that. However, a belief that they had at the 25 time that prayer violated their collective bargaining

1 agreement demonstrates it is a conscious choice.

I don't care what the reason was why somebody refused to clock out. There could have been other ideas in their head. You would at least have one common reason from all 25 plaintiffs.

But you can't say "I'm not doing this because it violates my collective bargaining agreement." Oh, by the way, no one will know what we're talking about.

No. It demonstrated a conscious choice that the plaintiffs had. It turns out to be an incorrect choice. I've showed you the language of the collective bargaining agreement. We've testified what was covered.

They're not labor lawyers, I get that.

That's not my argument. It is that it was a conscious choice that each made on the belief that what we were asking them to do violated the collective bargaining agreement.

That's enough, Ladies and Gentlemen. That's not evidence that they were suspended because of national origin or religion. It truly was a choice that each of them made to refuse to clock.

We talked a little bit about the impetus for the clocking rule. I think that's important to keep

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Page 158 in mind when you're evaluating suspensions and, of 1 2 course, the terminations after that, the questions 3 you'll be asked. You know, it's inherently nondiscriminatory. 4 It arose out of concerns for customer service, for 5 6 operational efficiency, for fair treatment to all 7 shuttlers. You heard from coworkers about the burdens that the extra breaks and the excessive breaks were 8 9 having on everybody else. 10 And actually, you know, counsel, I think, had it in his slide that Mr. Best said that they 11 12 didn't have to keep working. What Mr. Best testified to is that he couldn't in good conscience, as a 13 14 dispatcher, continue to ask the non-Somali Muslim 15 shuttlers to keep moving. 16 But they did keep moving cars. They did do 17 it. And he said that they did do it. And then you saw shuttlers come in and testify that they kept 18 moving vehicles. 19 20 So the impact that it had on everybody, I 21 think the clocking rule speaks for itself, what it does, why we put it into place. 22 23 And keep in mind, of course, that we're 24 running a business here. There's nothing wrong with 25 expecting employees to actually work during working

Page 159 There's nothing discriminatory about that. 1 2 Now it's probably easiest if I actually keep 3 this verdict form up for you. So you're going to be asked "Did they prove 4 by a preponderance of the evidence that Hertz 5 6 suspended him or her?" 7 Yeah, we did. 8 "Did they prove by a preponderance of the 9 evidence that national origin or religion were a 10 substantial factor in suspension?" No way. That should be a "No." 11 Okay. And obviously, I'm going to talk a 12 little bit about aiding and abetting. But if you find 13 14 that nothing happened, then Todd and Matt couldn't 15 have aided and abetted in anything. 16 And let's come down to the termination, that 17 it was proved by a preponderance of the evidence that they were terminated. 18 19 We do very vigorously dispute that. We do 20 not agree that the plaintiffs were terminated here. 21 And let me tell you why. Each plaintiff rejected a sincere offer to 22 return to work. We know it's sincere because eight 23 24 folks came back. Seven are still working there today. 25 We had clearly explained by that point what

Page 160 would happen if the offer was rejected. Nobody 1 2 claims -- although they do contest whether they had notice on the days in question -- nobody says, "I 3 didn't understand Mr. Abdallah's letter." 4 It was translated for them. If they had any 5 6 concerns, they knew by that point what was expected 7 and said they're not going to do that. 8 There was a refusal to agree to comply, even 9 with the ability to do the grieve which is the 10 standard for a unionized workforce. And that hinders our ability to manage the workforce as Mr. Abdallah 11 12 testified to. It is our opinion that, our view, that they 13 14 essentially resigned at that point. Mr. Abdallah had 15 told them what would happen. They had refused it. 16 Sending them a letter to confirm the obvious 17 is no different than sending a letter accepting somebody's resignation or if somebody abandons their 18 19 job. 20 Eventually, you have to send them a letter 21 saying "You're terminated." So you're going to be seeing -- I think it's 22 23 a question of semantics that "Yeah, they got a letter 24 that said terminated." They're in there. You're 25 going to see 25 of them.

My point is that plaintiffs forced our hands by that point.

I believe that you should have no problem putting "No" in the box of whether or not Hertz terminated them.

Let's talk about the next question. They proved by a preponderance that national origin or religion was a substantial factor. Again, the evidence shows that the sole reason is their refusal to clock for break activity like everybody else.

We're running a business here, as I just said a moment ago. And not to beat a dead horse, but you need look no further than that the two Somali Muslims who complied from the start, the eight who returned, the five who were on leave -- one of those was plaintiff Muna Mohamed's sister who complied and I believe still works there today -- and all of the new hires since.

National origin or religion had nothing to do with the separations from employment or the suspensions. It is all about the choices that the plaintiffs made.

Zaidun's letter makes clear, if there was any confusion stemming from the days in question -- there was not, but his letter made clear what our

concern was. It was clocking. We're not telling you
you can't pray. It's clocking. Simply clock and come
back.

And finally I remind you that the decision to let plaintiffs go was Mr. Abdallah, who is himself a Muslim, who I believe testified very credibly he did not want to do this.

So I'm going to just have a few minutes left. I want to explain aiding and abetting. It's a little different. Let me walk you through that.

So this is the jury instruction on aiding and abetting. And you'll notice -- and so these are separate claims against Todd and Matt. You're going to notice that it's the same first two factors as the claim against Hertz.

Obviously, if you find "No" on either of those -- I'll show you on the jury verdict form what you can do -- you can't aid and abet something that you don't find happened, right? So if there's no discrimination by Hertz, Mr. Harris and Hoehne can't aid and abet that.

If you did find that, then you would also have to find by a preponderance of the evidence that they separately aided and abetted a decision in order to discriminate against the plaintiffs on the basis of

Page 163 their national origin or religion. 1 2 So let's talk briefly about Matt Hoehne. 3 Let me show you what that looks like. 4 So you're going to come to the jury verdict form, and those are after each, right? Did we 5 6 suspend, did we prove -- did the plaintiffs prove by a 7 preponderance of the evidence that national origin or 8 religion is a substantial factor. 9 Then these are the two aiding and 10 abetting -- did the two aiding and abetting. It's the same term for the two aiding and abetting. 11 12 Okay. Mr. Hoehne. He had -- look at this -- okay? Did Mr. Hoehne separately aid and abet 13 14 Hertz's decision to terminate? 15 Of course, as I explained, there was no 16 decision by Hertz to discriminate here, so you 17 shouldn't even have to get to these aidings and abettings other than to fill in "No." 18 19 But Matt didn't have any role in the clocking rule, in its creation, in its application. 20 2.1 He didn't terminate anyone. Keep that in mind. Mr. Abdallah terminated them, he told you, 22 no role with Mr. Hoehne. 23 24 He suspended four of the plaintiffs, but the 25 evidence is he was simply assisting Mr. Dixon who was

called in as this emergent situation was going on.

It wasn't even a workforce that he typically managed. Matt helped him out by attending the shift huddle and working with him afterwards, and he did suspend four plaintiffs. But those suspensions were investigated and upheld by Todd and HR.

Matt is a man who kept Ramadan on two separate occasions, once with several plaintiffs and once with Shuaib, our current GM, who again, is himself a Somali Muslim.

I don't know why plaintiffs have focused so much of their case on Matt. But you have to buy into a conspiracy theory, the plan, the slide that I showed you before, a whopper of a conspiracy theory to find Matt liable here for the suspensions or for terminations of anyone.

Similarly Todd Harris. There is no evidence that Todd did anything. Again, there's no decision to discriminate by Hertz so you didn't even need to get to this. But Todd didn't terminate anyone, it was Mr. Abdallah. Todd didn't suspend anyone.

He upheld the suspensions based on his reasonable belief following investigation conducted with the assistance of human resources. I encourage you to look at the inputs he had, those exhibits, if

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1 you have any questions.

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The discriminatory bias claim against Todd makes no sense. He grew the workforce during his tenure to 50 percent plus Somali Muslims twice: Once before the events at issue and then after the events at issue to the time that he left in 2014.

Twice he was the man in charge that -- and Matt Hoehne under him -- that grew the workforce to 50 percent Somali Muslims. It makes no sense.

And in fact, I'm not aware of any plaintiff testifying to a bias by Todd or any actions from which one could even infer bias as opposed to the testimony concerning Mr. Hoehne.

So my last slide I'm going to show you,

Ladies and Gentlemen -- well, you'll see, too, we

don't have them here, but on your actual form they'll

give you instructions. You know, if you say "No" to

this, "Go to question five."

If you say "No" to this, "Stop. You're done."

So I couldn't possibly fit them on here and have you read this -- the text would be too small.

But that will guide you through.

My point is you won't have to answer "No" to everything. "No" is in certain spots in the form and

1 you can move on to the next question.

So I showed you this during opening, right?

And it used to have a title that said "Accommodations to Muslim employees," I believe it said.

These are the things we've done over the years that have been talked about extensively.

They're not in dispute.

In fact, they are hailed by plaintiffs as positives. There were two more that I forgot but that plaintiffs, you know, in the course of their case actually reminded me of, but of course we allowed folks to wear their traditional garb or their clothing required by their religion.

And as I sat here and listened to seven weeks of testimony, I realized we tolerated years of prayer on the clock. And what strikes me about it, and I hope that you are of the same mind and what I think the evidence has borne out is that while these are all accommodations that were made, there is another way to look at all of this. And that is "No good deed goes unpunished."

When I sit here and I hear that all of these, in particular the fact that folks weren't disciplined for violating a rule that was laxly enforced, was openly addressed, tried to be resolved

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Page 167 in the CBA negotiations, still got nine months 1 approximately without discipline for continuing to 2 3 violate that, it's being used as a sword against us. 4 And, you know, "No good deed goes unpunished." It says it itself. I don't have to tell 5 6 you any more on that. We all know what that means. 7 You have the opportunity here today to make 8 tomorrow, at this point, to make sure that that's not 9 the case, right? That a good employer who has treated 10 its Muslim employees well, its Somali employees well, is not punished when it did nothing wrong. 11 12 So I thank you for your service, Ladies and Gentlemen of the jury, and I respectfully request that 13 14 you deny the plaintiffs' claims. 15 Thank you. 16 Thank you, Mr. Filipini. THE COURT: 17 Members of the jury, Mr. Sheridan is going to have an opportunity in a couple of minutes for 18 19 surrebuttal. I suggest that we all stand up a bit and stretch before he does. 20 21 MR. SHERIDAN: I just need a moment to set 22 up, your Honor. 23 THE COURT: Yes. 24 Please be seated. 25 MR. SHERIDAN: All right. Okay.

So I want to take this opportunity to discuss some of the things raised by the defendant.

First of all, the idea that no good deed goes unpunished perhaps is a truism but, you know, the good deeds existed until Matt Hoehne got there, until 2010, and that's why the plaintiffs worked there for ten years.

The defendants say that plaintiffs' choices, plaintiffs made choices, but this case is not about the plaintiffs' choices, it's about what the defendant did and what the defendant thought.

It's not about preferential treatment. It's the company got a benefit. The company would not have hired and kept the Somali Muslim plaintiffs in this case if they were not good employees. They're there to make money. They were making money. They were making a profit.

And also, the plaintiffs were getting the benefit that they cared about. It was a great relationship. Not perfect, but great.

So the behavior was not person to person.

The behavior was treating the plaintiffs as a fungible group.

The defendants said that the choice was in the plaintiffs' hands, but what choices? They could

Page 169 come back after being suspended and denied pay? 1 2 If you're a manager making a couple hundred 3 thousand a year, you can go for a week without pay. If you're making minimum wage, a week or a month or 4 whatever it is is a terrible sacrifice. 5 There was no offer that they were going to 6 7 put them back to the status quo. And they were fired 8 for not signing the agreement that said "You have to 9 agree to come back and clock out." 10 Well, that's the whole point. These guys didn't do anything wrong. 11 12 If you didn't do anything wrong -- imagine being a kid in school and your teacher unfairly tells 13 14 you to do something and you know you didn't do it 15 wrong, you go home and tell your parents. 16 In Washington State, if you didn't do 17 something wrong and you're being bullied, you stand up and you can file a lawsuit and that's what's happened 18 19 here. 20 So they don't have to cave in to discrimination. They offered to return 21 unconditionally. Unconditionally. 22 23 So as to people supporting their actions, 24 Hertz witnesses, a conspiracy. You don't need a 25 conspiracy.

1 You folks remember the VA? The VA was 2 nationwide -- there was a whole -- people could have 3 called it a conspiracy. It was a bunch of managers at different locations who kept their mouths shut when 4 5 they couldn't keep up with the appointment list. It's 6 not a conspiracy; it's just a bunch of people acting 7 in their interest. 8 Here you have a bunch of people at the lower 9 level just acting in their interest. They work for 10 Harris and Hoehne and they're going to act in their interest. 11 12 At the top level, I really think the managers didn't know what was going on because they 13 14 weren't told. 15 So what's missing? The defendants say the 16 media coverage evidence. The plaintiff asked "Did you 17 see anyone clock out for smoke breaks after 9/30?" Of course, that doesn't make sense, 18 19 everybody is suspended, so they couldn't answer "Yes" 20 to that. 21 But in fact, no one was disciplined until after the media coverage on 10/21. The first person 22 who is disciplined, Mr. Huka, was on 10/25. 23 24 So now he's an exception, the defendants 25 say. So remember, oh, it's the VSAs, that didn't

Page 171 1 matter. 2 Well, they can't have it both ways. 3 rule didn't apply to VSAs then Huka would not have been punished, right? 4 5 If the rule applied to VSAs through 6 September 30th then Huka did something wrong. He's a 7 So you can't have it both ways. 8 The spot checking of smokers, there's only 9 one email in the evidence that talks about spot 10 checking. Except that they said Exhibit 20 proves that 11 12 you need to document, however -- this is real important -- the discipline only follows the media 13 14 release, right? That's important. 15 So with regard to the smokers, because the 16 defendant didn't look for smokers, the defendant isn't 17 going to find smokers. Remember, they knew where the smokers were and remember they kept saying it's a 18 19 small group. If you are applying a policy consistently 20 21 across the board, then if there's really only a couple of smokers then that would be easy to check. 22 there's only a few coffee drinkers that would be easy 23 24 to check. There's no effort to check until after the 25 media release, and then they implement this

discipline.

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The time cards is, you look at the return to Hertz demand, Hertz basically said that "We want you to return so we can monitor whether there's prayer abuse, whether there's break abuse." But the time cards don't show that, so that really does matter.

This is the most important thing that was said. Here's what the defendants said. The defendants said on insubordination -- well, you know, they tried to blow off the three times rule, but then this is what the defendants said, "Everyone was told at the shift huddles, there were memos."

So insubordination, the three-time rule, the argument goes, was met by the fact that we had all of these huddles, memos, et cetera.

But if that's the case, then Huka, Black and Chung would have been insubordinate, right?

If that's how you're counting, if you're counting by huddle meetings, by memos, then these guys were insubordinate. You can't have that both ways.

But none of them were written up for insubordination, so clearly, you would have to say to somebody three times, you would have to say it in order for there to be insubordination.

This actually exposes the weakness in the

defendants' case. You cannot -- if you add in what counsel said is you could add in the shift huddles, the memos, et cetera, if you get your three times.

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But then if that were the case, then we really know that this rule was only being applied against Somali Muslims, because Huka, Black and Chung -- he got punished a month later, he got punished a couple months later, and Chung also got punished later than October 25th.

So these guys had plenty of notice. Not one of them was written up for insubordination.

So go back and punch out. You know, what Tony did, when you think about it, was humiliating. The idea that somebody is standing in front of the prayer area and trying to stop you as you're going to pray is just humiliating. It is — if you are a Somali Muslim and you're walking into prayer and somebody is blocking you, that would be so totally offensive and wrong.

So focusing on the clocking timeline, the defendants say prayer abuse evidence it exists, and they talked a lot about it. But again, that's all happening at high levels. These are folks who go to work every day and clock in and clock out. This has nothing to do with them.

If the mini-breaks were the new rule, then

it would have been applied to everyone, but it wasn't.

It was only applied to prayer.

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The defense makes the claim that it's not -oh, be careful with some of the testimony about what
was discussed between the union and the company,
because defense counsel's arguments are not evidence.

If you didn't hear it in the evidence, it didn't
happen.

Oh, there's talk about Mohamud Hassan doing the interpreting. You heard him testify, he is not a fluent person, so that's a problem in itself.

In February 2011, the Tool Box, if you clock out for prayer and it's been decided by February, then there would have been discipline. So if this Tool Box really was the plan, then from February to September we would have seen people disciplined but we didn't, because it was not -- there was no requirement to clock out for prayer. And remember, various witnesses said "We monitor time cards."

So why would you need the huddles on September 30th if everybody knew since February 2011 they had to clock out for prayer? You wouldn't need to have a huddle. You wouldn't need to put up a notice, because there was notice. But that's just not

1 the case.

So the August skip level, you know, I really do think that Mr. Abdallah, he really didn't get the information he needed. The idea that he went forward with the suspension and terminations was because he didn't know who he was dealing with. He didn't know that the plaintiffs were ten-year long-term employees who had done a fine job for the company. He didn't know that the policy of not having to clock out for prayer was in existence.

So I don't really think you can blame him.

I think we blame mid-level management.

At the 9/27 management meeting, the defense says that we contest whether there was such a meeting. We don't. We agree there was a September 27th meeting, but what we say is the smoker and cell phone meeting happened after the media coverage.

And again, it's circumstantial evidence, but it's strong circumstantial evidence, the idea that it wasn't until 10/25 after the media release of the first person is punished.

And remember, Huka said -- his own testimony was "I was told by Matt I could smoke." So he's smoking every day from September 30th, but he's not punished until after the media release, right?

So how could the company have won? How could they have avoided this? They could have just treated the plaintiffs like human beings, given them notice, treated them with respect, and really sought to give them an opportunity to address what was the surprise new rule.

So they could have just slowed down, they could have translated the written and the verbal, and they could have done -- you know, what defense counsel is basically arguing is that we're dealing with an educated population who speaks English and this is what we could do. But that's really not the case here. We have a valuable population who is challenged in English.

So why give the three plaintiffs a warning on September 30? I think they just bungled the plan. No plan is perfect. The idea that three people got warned and then got fired doesn't make sense, but three of the plaintiffs got a warning. It just doesn't seem to fit the plan, their plan.

The idea that there's a conscious decision not to comply again is the wrong focus. The focus of the Washington law against discrimination is whether national origin is a substantial factor, religion is a substantial factor in the decision. It doesn't matter

what the plaintiffs are thinking, it's what the company did.

So how do you verify what a worker understands if you don't take the time to find out? And that's what the problem was, of course, that you have this stuff happening really fast in English and a workforce that really can't keep up with that. That's discrimination.

As to Ileys Omar, the defendant argued that Ms. Omar should have understood about clocking out because she was there for many hours. But you recall that Ms. Omar brought the contract to one of the managers to try to show him that this isn't what the contract says, so she did not ever believe that the contract said what was happening. And if the shop steward doesn't understand, right, she's being sincere, "This is the contract. Show me where it says that," then how could the workforce understand?

But it doesn't matter anyway, because again the focus is on the defendant, on what the plaintiffs knew or didn't know.

The assumption is that those Muslims must know what is going on. This is kind of weird. The defendants can't say that they actually gave the notice that they were supposed to give, but they say,

1 "Don't blame management. Those Somalis, they talk.

2 They must have talked."

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So the idea that there's constructive knowledge justifying a disciplinary act, the idea that you can say "Well, you must have known, therefore, you are insubordinate," that's just not what their own policies say. There's no such thing as grapevine notice.

The evidence admitted for Harris, again, remember these are self-serving statements done by the same guy who was the proponent of the action. The Derek Jeter email tells us a lot about Mr. Harris. He's trying to write what the evidence should look like.

And then one of the sections of the email says -- this is the HR manager talking -- "I'm not sure if the lawyers will want something from the employers in their own words." So clearly somebody got involved after he wrote the Derek Jeter email, and the product that you have is based on that.

But where are the statements from the Somali Muslims explaining their side? Where is the statement from Ileys Omar, the person who can read and write English, asking her what she thought, right?

25 If you're doing an impartial investigation,

Page 179 you want to get both sides, not just the side that 1 2 supports your position. 3 So remember, it would have been very easy to get statements from people who were victims. So the 4 other thing to remember, it's not substantive 5 6 evidence. 7 The return to work demand letter, remember, 8 it's a threat, "If you don't sign, you're fired." 9 It's not an offer to "Come back and let's try to 10 figure out what went wrong, " because frankly Mr. Abdallah doesn't know what went wrong. 11 12 But the plaintiffs did nothing wrong. may not have known that he was affirming the bullying 13 14 tactics -- I think he didn't know that he was 15 affirming the bullying tactics of Harris and Hoehne. 16 So the idea that the letter written by the union doesn't mention lack of notice doesn't matter. 17 The union wrote it. At least the letter mentions 18 19 discrimination. 20 New hires, new Somalis hired, perhaps in anticipation of litigation, it gives the defendants 21 something to point to. 22 23 The substantial factor test, they say it's 24 not as broad, but you get to read it. It says it does 25 not mean the only factor or the main factor, that's

what your instruction says. There could be a hundred substantial factors.

And you'll read it yourselves.

So why were they suspended? They say for refusal to clock out, but they were suspended and terminated for insubordination, not for failing to clock out. The smokers who were disciplined did not clock out. They didn't clock out, and they were only given a warning. There was no refusal since no adequate notice.

Okay. And as to termination, each plaintiff rejected, they said, rejected a sincere offer. But the measure is not that eight people came back. I mean if eight people that are sitting in the back of the bus stayed in the back of the bus, that doesn't mean there's not discrimination. There was an unconditional return to work, and you'll get to see it.

So these letters that went out with the idea that you needed to sign, they only went to Somali Muslims. They didn't go to the rest of the workforce. There was no blanket effort to educate the workforce, it was only focused on Somali Muslims.

As to aiding and abetting, oh, yes, they did. You read the instruction, you'll see that these

Page 181 fellows fit in it. Their names are on every email, 1 they were in every meeting, and they were in the chain 2 3 of command above persons like Wilson and others. So the reason that Abdallah terminated 4 5 everybody is because he was not given the necessary 6 information from Harris and Hoehne, so therefore, they aided and abetted. 7 8 Thank you very much. 9 THE COURT: Thank you, Mr. Sheridan. 10 Okay. Ladies and Gentlemen of the jury, the next thing we're going to do is select the three 11 12 alternates, and then I'll tell you what the requirements of the three alternates will be. 13 14 I don't know if you can see them. 15 Ms. Marshall is grabbing things out of an envelope. 16 THE CLERK: Juror 14 and one. 17 THE COURT: We need three. 18 THE CLERK: Oh. And three. 19 THE COURT: Okay. One and three and 14. 20 So everybody but the three alternates -- I 21 know it's always disappointing when people are the alternates, and I always hate to say, "Don't worry, 22 somebody might get sick." 23 24 So the three of you who are alternates, 25 we're not going to have you come back tomorrow morning

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to begin deliberating, but you need to continue to follow my orders to refrain from talking to anybody about the case or doing any research about the facts, the law or the individuals involved until you hear from us that a verdict has been reached.

Because there's always the possibility that someone will have an emergency arise and we need to call an alternate in, which is, of course, why we have the alternates. And if that happens, we'll want you to come in having not been tainted by anything.

So that's the plan. And in case I don't see the alternates again, I can't tell you how much I appreciate your time and effort in a lengthy case, and I'm sure it's disappointing to think that you might not be able to be involved in the deliberations, but I also know that you understand why we do this.

So for the rest of you, Karen is going to take you back into the jury room in a moment. We're going to have you return in the mornings to begin your deliberations. That will give us an opportunity to get all the exhibits and the instructions into the jury room for you.

So you should arrive tomorrow at about 8:50 and either Karen or Brad, if he's back, will come and get you so that you can begin that process.

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1	And now is the time where we'll have you
2	come on Fridays as well, because although I'll be
3	doing other things in the courtroom you won't be in
4	the courtroom while you're deliberating.
5	Okay. Any questions about the scheduling
6	and what's to happen tomorrow?
7	Okay, good. We'll see you in the morning.
8	THE BAILIFF: Please rise.
9	THE COURT: Please be seated.
10	MR. SHERIDAN: Thank you, your Honor.
11	Do we have to be here for the swearing in
12	tomorrow?
13	THE COURT: No. No swearing in tomorrow.
14	MR. SHERIDAN: Oh.
15	THE COURT: So you don't have to come to it
16	because it's not going to happen.
17	MR. SHERIDAN: Okay. I thought
18	Don't you usually swear them in?
19	THE COURT: No. I swear them in at the
20	beginning.
21	MR. SHERIDAN: Oh, you don't at the end?
22	THE COURT: No.
23	MR. SHERIDAN: Loss of memory. Sorry.
24	THE COURT: That's okay.
25	So are the exhibits all under control?

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Page 184 1 MR. SHERIDAN: We heard everything is ready. 2 THE COURT: Everything is ready to go. 3 Good. 4 So as I said before, remain so that we can find you. Make sure Karen knows how to reach each of 5 you, which I'm sure she does by now, even though she's 6 7 not here. 8 THE CLERK: You had mentioned in your 9 closing, Mr. Sheridan, that you admitted all the 10 exhibits. I looked through them and Exhibit 120 which 11 12 is Hali Abdulle is not. 13 MR. SHERIDAN: I'm sure counsel would --14 MR. FILIPINI: No objection, your Honor. 15 THE COURT: Thank you so much for catching 16 that, Jennifer. 17 MR. SHERIDAN: Good job. 18 THE COURT: That's above and beyond the call 19 of duty. MR. SHERIDAN: Yes, well done. 20 2.1 THE COURT: So Exhibit 120 is admitted. 22 (Admitted Exhibit No. 120.) 23 THE COURT: So 15 minutes so that we can get 24 you here if we need you. As I said, if it's just a 25 question, I'm happy to do that on the phone. We'll do

	Page 185
1	it on the record in the courtroom, but you all can be
2	on the phone.
3	If it's a verdict, I don't necessarily want
4	you here, but we'll wait 15 minutes and then take the
5	verdict.
6	And of course I want you here.
7	MR. SHERIDAN: Thank you.
8	MR. FILIPINI: Thank you.
9	THE COURT: Thank you.
10	And we may still have weeks left, right?
11	MR. SHERIDAN: We'll find out.
12	And your Honor, can we put this back where
13	it was in that spot out of the way?
14	THE COURT: Yeah.
15	MR. SHERIDAN: We don't want to disassemble
16	it until we know what the ruling is going to be.
17	THE COURT: That's fine.
18	And we have something in the morning
19	tomorrow, but we don't have anything during the day,
20	so it's
21	THE CLERK: Just one matter in the morning.
22	THE COURT: I think we have two matters in
23	the morning.
24	THE CLERK: One was stricken.
25	THE COURT: Which one was stricken?
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                           (Proceedings recessed at 4:35 p.m.)
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Page 187 1 CERTIFICATE 2 3 STATE OF WASHINGTON 4) ss. COUNTY OF KING 5 6 7 I, the undersigned Washington Certified Court Reporter, do hereby certify that the foregoing 8 9 FTR audiotape recorded proceeding was transcribed 10 under my direction as a transcriptionist and that the transcript is true and accurate to the best of my 11 12 knowledge and ability and that I am not a relative or 13 employee or any attorney or counsel employed by the 14 parties hereto or financially interested in its 15 outcome. 16 IN WITNESS WHEREOF, I have hereunto set my 17 hand this 12th day of January 2015. 18 19 20 2.1 Pat Lessard 22 Washington Certified Reporter No. 2104 23 License expires April 30, 2015. 24 25

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