

Sumitani, Megumi

From: Amy, Glenn
Sent: Tuesday, March 20, 2012 9:29 AM
To: Sumitani, Megumi
Subject: RE: PIC 17253/SSR 21760 - Credit Application

Right, that's what the problem was. There are over a million of them for SCL.

-g

From: Sumitani, Megumi
Sent: Tuesday, March 20, 2012 9:26 AM
To: Amy, Glenn
Subject: RE: PIC 17253/SSR 21760 - Credit Application

So just to confirm – other than just the negative charges, there aren't any codes or anything else to look for to find these transactions where a credit application occurred and the user id was overwritten.

This basically means they can't be found/traced, right?

Megumi

From: Amy, Glenn
Sent: Tuesday, March 20, 2012 9:15 AM
To: Sumitani, Megumi
Subject: RE: PIC 17253/SSR 21760 - Credit Application

No. Any SRAT code could be created with a negative charge.

-g

From: Sumitani, Megumi
Sent: Tuesday, March 20, 2012 8:48 AM
To: Amy, Glenn
Subject: RE: PIC 17253/SSR 21760 - Credit Application

OK. I will mine for negative charges in the UABOPEN_BILLED_CHG.

Is there any specific UABOPEN_UTRSRAT code that goes with a credit application that I should look for?

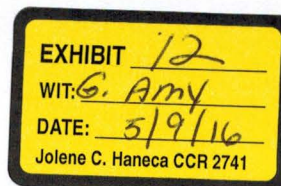
From: Amy, Glenn
Sent: Tuesday, March 20, 2012 7:40 AM
To: Sumitani, Megumi
Subject: RE: PIC 17253/SSR 21760 - Credit Application

Yes a negative sign would indicate a credit.

UAPCBAP is a process, not a table. It 'applies' credit balances on uabopen to debit balances (charges) on uabopen

-g

From: Sumitani, Megumi
Sent: Monday, March 19, 2012 9:18 AM
To: Amy, Glenn



Cc: Howe, Robin; Denzel, Mary

Subject: RE: PIC 17253/SSR 21760 - Credit Application

Hi Glenn,

Please see my questions below in red, associated with your responses.

Thank you very much.

Megumi

From: Amy, Glenn

Sent: Monday, March 19, 2012 7:51 AM

To: Sumitani, Megumi

Subject: RE: PIC 17253/SSR 21760 - Credit Application

A credit is an open item (table UABOPEN) with a negative billed charge.

Question: This means to look for a minus sign in front of the number in the UABOPEN_BILLED_CHG field, right?

The user ID would be recorded, but then when the credit was applied in uapcbap the batch userid would overwrite. So you would be unable to determine who entered the credit.

Question: What is UAPCBAP? Is this a table? I couldn't find this table.

Question: If it's not a table, how does one locate these particular credit transactions where the user id was overwritten? How would you do this in SQL?

As of 3/16/2012 the userid WILL NOT be overwritten. Yes, that's great that this control is now in place. We ask this now because Robin wants to mine in the database for how often these credit transactions where the user id was overwritten occurred in the past.

-g

From: Sumitani, Megumi

Sent: Friday, March 16, 2012 5:13 PM

To: Amy, Glenn

Subject: FW: PIC 17253/SSR 21760 - Credit Application

Hi Glenn,

How would I mine for this?

I did not find a UABCBAP table.

How can I find out how often this happens and to which cust and prem codes?

There's no user id recorded, right?

Thank you. Megumi

From: Amy, Glenn

Sent: Friday, March 09, 2012 10:18 AM

To: Yap, Lenny

Cc: Rubin, Steve; Howe, Robin; Regan, Guillemette; Bauer, Robert

Subject: PIC 17253/SSR 21760 - Credit Application

This one is HOT, will have it in resolved analysis by Monday AM.

Description:

Currently UABCBAAP.pc (Credit Application) updates the userid of a negative balance uabopen row (aka a Credit) when the credit is applied to another charge. This destroys the audit trail of who created the credit.